



**veeva** Network

Veeva Network 25R1.1.1 Release Notes

June 2025



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## About these Release Notes

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These Release Notes describe all features that are included in Veeva Network 25R1.1.

### RELEASE DATES

- **Sandbox release** (version 25R1.1) - Friday, May 23
- **Production release** (version 25R1.1.1) - Friday, June 6

### SUBSCRIBE TO RELEASE NOTIFICATIONS

You can receive email notifications about upcoming software releases and the supporting documentation.

#### *Software releases and maintenance*

- [Veeva Trust Site](#)

At the top of the page, click **Subscribe to Veeva Trust Site** and subscribe to the Veeva Network component.

#### *Release Notes and Data Governance documents*

The documents are posted in the following locations:

- Veeva Connect - Join the [Network Community](#).

To be notified as soon as the Release Notes are posted, go to your Veeva Connect profile and click **Settings**. On the Email Frequency page, expand the list and choose **Immediate**. Other notification options are **Daily** and **Weekly**.

- [Veeva Network Online Help](#)

For more release information, see [About Network Releases](#) in the *Veeva Network Online Help*.

## Browser requirements

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Veeva Network is supported on the latest version of these browsers, as of their most stable version at the time of release:

- Google Chrome™
- Apple® Safari®
- Microsoft® Edge

Veeva Network is not supported on mobile devices.



## Release Note updates

The following enhancements have been removed since the Early Release Notes were published:

- **DCR Approval Rules** – Define rules to ensure that specific changes are approved only by experienced Data Stewards.
- **DCR History reporting** – Advanced reporting users can run reports on the history of changes for DCRs.

All material in the Release Notes should be reviewed to ensure that updates to existing topics are noted.

## What's new

The following key enhancements comprise the Veeva Network 25R1.1 minor release.

		ST	DS	DM	AD
<b>Profiles</b>					
Affiliation summary cards	The Hierarchy Type is removed from Parent and Child Affiliation summary cards.	●	●	●	●
<b>Network Explorer</b>					
Filters	Filter groups support one type of operator only (AND or OR).	●	●	●	●
<b>Data Model</b>					
4-byte characters	4-byte characters are supported for data loading, data change requests, and Network search.	●	●	●	●
<b>Match</b>					
Add Request Match Configuration	The default match rules are updated to reduce the potential for over matching for HCPs.			●	●
<b>Vault CRM integration</b>					
Data Launch Accelerator	A new wizard that helps you to deploy the initial Network Bridge setup so you can quickly begin using OpenData in your Vault CRM org.				●
Vault CRM Bridge Record Limit	The number of account records that can be upserted in each job has been increased.			●	●
<b>Security</b>					
IP Access Control	For added security, Administrators can define the allowed IP range for access to Network.				●

**Note:** The System and Data Admin user has all the capabilities of the Administrator and Data Steward users. Features and enhancements that apply to those users also apply to the System and Data Admin user.

**Data Governance** - Specific updates for fields and reference data are provided in the [Veeva Network Data Governance](#) release notes for every minor and major Network release.



## Profiles

To streamline the summary cards, the **Hierarchy Type** is removed from Parent and Child Affiliation cards.

This information remains easily accessible in the expanded details when you click on the summary card.

**Kaiser Permanente Northern California Regional Admin** ☆

#addiction #crm #donotcontact #hospice #kaiser #nottarget

FULL ADDRESS 1950 Franklin St Oakland CA 94612-5190  
Organization, Admin Only, Unspecified specialty  
KEY NETWORK 📍 @Kaiser

[Profile Details](#) [URLExample](#)

▼ **Parent HCO Affiliations (1 active)**

**Kaiser Foundation Health System** [🔗](#) Primary

1 Kaiser Plz Ste 2600 Oakland CA 94612  
HCO TYPE Organization, Health System  
**HIERARCHY TYPE** Operating/Ownership Hierarchy  
RELATIONSHIP TYPE Ownership  
CLASS OF WORK No Value  
VID 928459533646299176  
🏢 Oncology Primary Hierarchy

**Corporate Name \*** ⓘ  
Kaiser Foundation Health System  
1 Kaiser Plz Ste 2600 Oakland CA 94612  
Organization, Health System

**Hierarchy Type** ⓘ  
Operating/Ownership Hierarchy

**Relationship Type** ⓘ  
Ownership

**Parent Type** ⓘ  
Both

This change is enabled by default in your Network instance. The **Hierarchy Type** is removed for all records regardless of the profile layout that is used.



## Network Explorer

### CHANGES TO FILTERS

Filters created for Network Explorer now support one type of operator only. Filter groups can use the AND operator or the OR operator. Previously, entity filter groups could use both operators.

Network Explorer

Filter Name: US

Conditions:

HCO	Status	Equals	Active	AND	+	-	≡
HCO Type		Equals	Hospital, General	AND	+	-	≡
Primary Country		Equals	United States	AND	+	-	≡
-					+	-	≡
HCP	HCP Type	Equals	Prescriber		+	-	≡

+ Add Entity Filter Clear All Cancel Save Save and Apply

This change is enabled by default in your Network instance.

### Existing filters

Saved filters that contain both operators are updated by default to use the first operator in the filter group. For example, if the first operator in the condition uses an AND operator, any OR operators in the group will be changed to AND.

If you have saved filters that contain both operators, a message displays the first time you access Network Explorer to advise you that the filters have been updated. Review the filters and make any required changes.

Network Explorer

Your saved filters were updated to meet the latest standard of filters in Network Explorer. Please review your filters.

Filter

Navigator

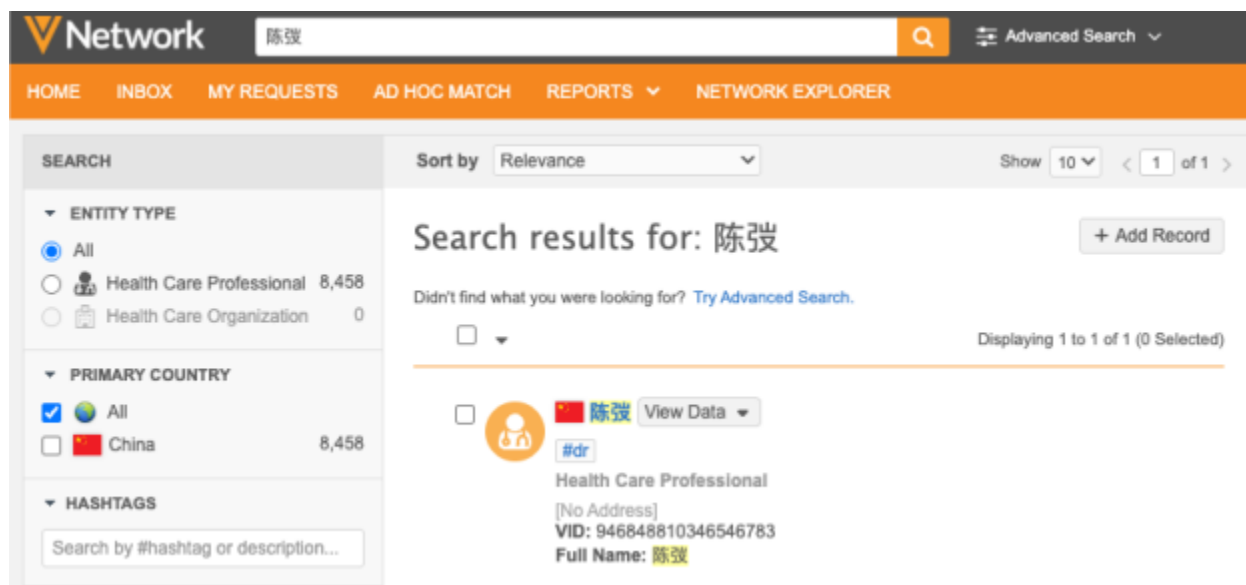
- Oklahoma Medical Research Foundation
- Oklahoma University Physicians



## Data model

### 4-BYTE CHARACTERS

Support is added for 4-byte characters used in Chinese and Japanese languages.



### Supported activities

- **Data load** - Loading 4-byte characters into Network through source subscriptions and the Data Updater.
- **DCRs** - Including 4-byte characters on add and change requests.
- **Search** - Using 4-byte characters to search for records.

### Enable the feature

This enhancement is not enabled by default in your Network instance. Contact [Veeva Support](#) to enable 4-byte character support.





## Match

---

### ADD REQUEST MATCH RULES

The default match rules used by add requests and change requests are improved to reduce the potential for over matching.

This enhancement is enabled by default in your Network instance.

### *Countries*

Changes will be made to the following countries:

- EMEA region
- United States

### *View default match rules*

All countries supported by Veeva OpenData have default match rules for add and change requests.

To view the match rules:

1. In the Admin console, click **System Interfaces > Add Request Match Configuration**.
2. Choose a country.

Data groups, match rules, and filters display for the country and selected entity.

3. If the **Default** is selected, the entity uses the default match rules. If **Override** is selected, the rules have been customized.



## Add Request Match Configuration

Advanced Cancel Save

This page allows you to set your own default rules that can then be used by all Add Requests. All users and systems submitting add requests to this instance use this one subscription and therefore use the same match rules. If custom rules have not been defined for a particular country, Network's default rules are used. The default rules are periodically updated by Network as improvements are introduced.

Country: United Kingdom

Data Groups (8) Match Rules (17) Match Filters (0) Ranked Filter Groups (0)

The Match Rules dictate how matching is performed between selected records and those in the Network instance, within each Data Group. For instructions on setting up Match Rules, please refer to the [online help](#).

Entity: Health Care Professional

If filters are configured on individual match rules or on the "Match Filters" tab:

☐ Apply match rules whether incoming records have a value in a filtered field or not.

☒ Apply match rules only if incoming records have a value in a filtered field.

▼ Health Care Professional Feature Sets ☒ Default ⓘ ☐ Override ⓘ + Add Feature Set

NAME	FEATURES	ENABLED
Auto-Merge - ACT ⓘ		
Suspect Match - ASK ⓘ		
≡ names are identical and licenses ...	names are identical, licenses match	✓
≡ names are identical with middle i...	names are identical with middle initial, licenses match	✓

### Custom match rules

If you have made changes to the default match rules, these updates will not impact your custom rules.



## Vault CRM integrations

### DATA LAUNCH ACCELERATOR

The Data Launch Accelerator helps you to quickly and easily set up the essential Network configurations for your Network - Vault CRM integration.

The wizard simplifies the initial implementation for new Network customers by creating these standard configurations:

- **OpenData country subscriptions** - Enables and configures the countries that you select.
- **OpenData country groups** - Creates a group for applicable OpenData regions so you can easily manage country schedules.
- **Network Bridges** - Creates the Vault CRM Multi-Country Bridge with a country-specific bridge configuration for the selected OpenData countries.
- **Target subscription** - Creates the subscription used by the Network Bridge.
- **Data Visibility Profiles** - Creates a DVP for each selected country.

After the initial implementation, the wizard can be used to add Bridge configurations for countries or to create the integration to another Vault CRM org.

This feature is enabled by default in your Network instance.

### Prerequisites

Before using the Data Launch Accelerator, Administrators should complete the following tasks in your Network instance.

### OpenData country subscriptions

- **Active countries** - Confirm that the required countries are listed on the Veeva OpenData Subscriptions page **System Interfaces**.

Veeva OpenData Subscriptions						Cancel	Save
Search subscriptions		All Countries		+ Create New Country Group			
COUNTRY	SCHEDULE	LAST JOB TIME	LAST JOB STATUS	OPENDATA EXPORTS TO PROCESS	STATUS		
Canada	Manual				<input checked="" type="checkbox"/> Disabled		
France	Manual				<input checked="" type="checkbox"/> Disabled		
Germany	Manual				<input checked="" type="checkbox"/> Disabled		

If any required countries display in the **Other Veeva OpenData Country Subscriptions** section, contact [Veeva Support](#).



- **Define records to download** - A working set must be created for each country. This is a .csv file that lists all the VIDs that you want to download when the country subscription runs.

Work with your Veeva Professional Services contact to create the working set.

## System

- Create a system for Vault CRM (**System Interfaces > Systems**). The system is used to connect to your Vault CRM org.

Note that the system **Type** must be set to **Veeva Vault**.

### Example Vault system

**New System** Cancel Save

▼ Details

Name

Type

Icon

Description

Proprietary ☐ Yes ☒ No

Restricted data ☐ Yes ☒ No

Third party master ☐ Yes ☒ No

Unmerge ability

For details, see [Adding Systems](#) in the *Veeva Network Online Help*.



## Credentials

- Create the Vault credentials. (**Settings > External Credentials**).

The credential contains the Vault CRM org and integration user (created in Vault CRM). Note that the system **Type** must be set to **Vault**.

my\_vault\_crm\_credentials

Type Vault

Name my\_vault\_crm\_credentials

Username andrew.scott@verteo.veevavault.com

Password \*\*\*\*\*

URL https://verteo-veevavault.com

Test Connection

## Run the Data Launch Accelerator

1. In the Admin console, click **System Interfaces > Data Launch Accelerator**.
2. On tab **1 - Select Vault CRM**, define the following settings:
  - **System** - Choose the source system for Vault CRM. This will be used by the target subscription and the Network Bridge.  
Systems defined as Veeva Vault systems display in the list.
  - **External Credentials** - Select the credentials for the Vault CRM Integration User that will run the Network Bridge jobs.

The list displays all Vault credentials configured in your Network instance.

System Interfaces > Data Launch Accelerator

Data Launch Accelerator

Cancel Next

1 Select Vault CRM 2 Select Countries 3 Preview Configurations

**System \***

The system will be used to configure the Network Bridge to your Vault CRM org.  
If you have not created any systems for your Vault CRM org, [click here](#).

my\_vault\_crm Refresh

**External Credentials for Vault CRM Integration User \***

The external credentials for the Vault CRM Integration User will be used to run the Network Bridge jobs.  
If you have not created any credentials for your Vault CRM Integration User, [click here](#).

my\_vault\_crm\_credentials Refresh



3. Click **Next**.
4. On tab **2 - Select Countries**, select each country to configure for Vault CRM.

The countries are listed by OpenData region:

- US
- International - Canada, Europe, Middle East, Africa
- Asia Pacific
- Latin America

System Interfaces > Data Launch Accelerator

## Data Launch Accelerator

Cancel Back Next

1 Select Vault CRM 2 Select Countries 3 Preview Configurations

☒ Expand All Regions
 ☐ Collapse All Regions
 ☒ Show active countries only

▼ OpenData Region "US" [Select All](#) | [Select None](#)

☒ United States (US)

▼ OpenData Region "International" [Select All](#) | [Select None](#)

<input type="checkbox"/> Canada (CA)	<input type="checkbox"/> Germany (DE)	<input type="checkbox"/> Ireland (IE)	<input type="checkbox"/> Spain (ES)
<input checked="" type="checkbox"/> France (FR)	<input type="checkbox"/> Hungary (HU)	<input type="checkbox"/> Italy (IT)	<input checked="" type="checkbox"/> United Kingdom (GB)

▼ OpenData Region "Asia Pacific" [Select All](#) | [Select None](#)

<input type="checkbox"/> Malaysia (MY)	<input checked="" type="checkbox"/> New Zealand (NZ)	<input type="checkbox"/> Philippines (PH)
--	--	---

▼ OpenData Region "Latin America" [Select All](#) | [Select None](#)

*For this OpenData region there are no active countries in your Network instance.*

By default, only active countries display. These are countries that are ready to be enabled in your Network instance.

### View all countries

To see all OpenData countries, clear the **Show active countries only** setting.

Hover over an inactive country to display a tooltip that explains why the country cannot be enabled.



✓ Select Vault CRM

2 Select Countries

Expand All Regions

Collapse All Regions

☐ Show active countries only

▼ OpenData Region "US" [Select All](#) | [Select None](#)

☐ United States (US)

▼ OpenData Region "International" [Select All](#) | [Select None](#)

☐ Albania (AL)

☐ Algeria (DZ)

☐ Andorra (AD)

☐ Angola (AO)

☐ Estonia (EE)

☐ Ethiopia (ET)

☐ Latvia (LV)

☐ Lebanon (LB)

☐ Liechtenstein (LI)

☐ Lithuania (LT)

This OpenData country is not active in your Network instance. Please reach out to your OpenData representative or create a support ticket to get the country activated.

5. Click **Next**.
6. On tab **3 - Preview Configurations**, review the configurations the Data Launch Accelerator will create in your Network instance.



<div> <div>✓ Select Vault CRM</div> <div>✓ Select Countries</div> <div>3 Preview Configurations</div> </div>	
<div> <div> <div></div> <div>When you confirm to continue, the following configuration changes will be applied to your Network Instance. You can adjust the configurations afterwards.</div> </div> </div>	
<div> <div> <div>▼ Network Configurations</div> </div> </div>	
CONFIGURATION CATEGORY	IMPORT ACTION
▼ OpenData Subscription Country Groups	
eu_master__v	➕ ADD
us_master__v	➕ ADD
au_master__v	➕ ADD
▼ OpenData Subscriptions	
Veeva OpenData Subscription (United Kingdom)	✓ UPDATE
Veeva OpenData Subscription (France)	✓ UPDATE
Veeva OpenData Subscription (New Zealand)	✓ UPDATE
Veeva OpenData Subscription (United States)	✓ UPDATE
▼ Multi-Country Network Bridge	
my_vault_crm_bridge_v	➕ ADD
▼ Network Bridge	
my_vault_crm_bridge_GB_v	➕ ADD
my_vault_crm_bridge_NZ_v	➕ ADD
my_vault_crm_bridge_US_v	➕ ADD
my_vault_crm_bridge_FR_v	➕ ADD
▼ Target Subscriptions	
crm_export_my_vault_crm_v	➕ ADD
▼ Data Visibility Profiles	
NZ_data_v	➕ ADD
FR_data_v	➕ ADD
US_data_v	➕ ADD
GB_data_v	➕ ADD

## Configurations

For initial implementations, the **Import Action** will be either an **Add** or an **Update**.

When you run the wizard to add countries or connect to a different Vault CRM org, some actions will be **Update** or **Skip** because the configurations were previously created. For details, see the *Using the wizard after the initial implementation* section below.





Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created for each OpenData region for the selected countries.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and updated with default configurations.
Multi-Country Network Bridge	Add	A multi-country bridge will be created to connect to your Vault CRM org. By default, a Network Bridge for Vault CRM is a multi-country bridge.
Network Bridge	Add	A country-specific child bridge is created for each selected country.
Target Subscriptions	Add	A target subscription will be created for the Network Bridge to push data to Vault CRM.
Data visibility Profiles (DVPs)	Add	A DVP will be created for each selected country.

- Click **Create Configurations**.
- The confirmation dialog displays the system to use for the Network Bridge.

Confirm Creation of Configurations

You are creating or updating configurations in Network

**System Used for Network Bridge:** my\_vault\_crm

This action cannot be undone

Cancel

Create Configurations

To confirm and proceed with the changes, click **Create Configurations**.

**Tip:** It can take a few minutes to generate the configurations. You can navigate away from the page during the process.

- When the configurations are complete, the page refreshes to display all the actions taken for each configuration category.

Additional steps to complete the process in Network and Vault CRM displays.



## Data Launch Accelerator



### Configurations Created Successfully

The configurations changes below have been applied to your Network instances. Please review the results.

#### Follow the steps below to complete the configurations in Network and Vault CRM

1. Assign the Network integration user to the newly added Data Visibility Profiles. [Click here for instructions.](#)
2. Configure the required Network Bridge mappings in Vault CRM. [Click here for instructions.](#)
3. Configure the Network Settings in Vault CRM. [Click here for instructions.](#)
4. Create user accounts and user permissions in Vault CRM. [Click here for instructions.](#)
5. Create page layouts in Vault CRM. [Click here for instructions.](#)

#### ▼ Network Configurations

CONFIGURATION CATEGORY	IMPORT ACTION
▼ OpenData Subscription Country Groups	
eu_master__v	+ ADDED
us_master__v	+ ADDED
au_master__v	+ ADDED
▼ OpenData Subscriptions	
Veeva OpenData Subscription (United Kingdom)	✓ UPDATED
Veeva OpenData Subscription (France)	✓ UPDATED
Veeva OpenData Subscription (New Zealand)	✓ UPDATED
Veeva OpenData Subscription (United States)	✓ UPDATED
▼ Multi-Country Network Bridge	
my_vault_crm_bridge_v	+ ADDED
▼ Network Bridge	
my_vault_crm_bridge_GB_v	+ ADDED
my_vault_crm_bridge_NZ_v	+ ADDED
my_vault_crm_bridge_US_v	+ ADDED
my_vault_crm_bridge_FR_v	+ ADDED
▼ Target Subscriptions	
crm_export_my_vault_crm_v	+ ADDED
▼ Data Visibility Profiles	
NZ_data_v	+ ADDED
FR_data_v	+ ADDED
US_data_v	+ ADDED
GB_data_v	+ ADDED



The configurations created by the wizard are now available in your Network instance.

### *Data visibility profile configurations*

A DVP is created for each country selected in the Data Launch Accelerator.

Data Visibility Profile				
<input type="text" value="Search data visibility profiles..."/>				<a href="#">Add New Profile</a>
NAME	COUNTRY	DESCRIPTION	DEFAULT	DATA READ-ONLY ACCESS
<a href="#">FR_data_v</a>	France	DVP for FR data created by the Data Launch Accelerator	False	False
<a href="#">GB_data_v</a>	United Kingdom	DVP for GB data created by the Data Launch Accelerator	False	False
<a href="#">NZ_data_v</a>	New Zealand	DVP for NZ data created by the Data Launch Accelerator	False	False
<a href="#">US Data</a>	United States	Page layouts for US Data fields	True	False
<a href="#">US_data_v</a>	United States	DVP for US data created by the Data Launch Accelerator	False	False
Displaying 1 to 5 of 5				Show 25 ▾ 1 of 1 < >

### Standard settings

When the DVP is created using the wizard, the following settings are defined. The settings can be changed after the DVP is created.

Setting	Value
<b>Primary Information</b>	
Profile Name	The naming convention is <b>&lt;country_code&gt;_data_v</b> . Example: <b>FR_data_v</b> (France).
Description	DVP for FR data created by the Data Launch Accelerator
Default (When Creating New User)	False
<b>Permissions</b>	
HCP Visibility	All
HCO Visibility	All
Data Read-only access	False
HCP Opt Out Visibility	False
Candidate Visibility	False
Can Download reports	True
Ad Hoc match	True
Ad Hoc Match Against OpenData	True
Hide Mail Only Addresses in Search API	False



Setting	Value
<b>Profile Layout</b>	
Health Care Professional Health Care Organization	Assigned to the default standard layout for that OpenData region. For example, France is assigned to the <b>EUStandard</b> layout.
<b>Search</b>	
Can search and query OpenData instance	True
Can download/sync records from OpenData instance	True
Can export from Search	True
Can Search Contract Organizations	False

### Next step

Assign the DVPs to the Network Integration user for the Vault CRM Bridge.

### OpenData country groups

A country group is created for the OpenData region related to the selected countries. Country groups help you to manage the schedule for multiple country configurations.

Veeva OpenData Subscriptions						Cancel	Save
Search subscriptions		Q	All Countries				+ Create New Country Group
COUNTRY	SCHEDULE	LAST JOB TIME	LAST JOB STATUS	OPENDATA EXPORTS TO PROCESS	STATUS		
au_master__v (New Zealand) Schedule: Every day at 08:00 GMT, Every day at 20:00 GMT					Enabled		
New Zealand	Scheduled			0	Enabled		
eu_master__v (France, United Kingdom) Schedule: Every day at 08:00 GMT, Every day at 20:00 GMT					Enabled		
France	Scheduled			0	Enabled		
United Kingdom	Scheduled			0	Enabled		
us_master__v (United States) Schedule: Every day at 08:00 GMT, Every day at 20:00 GMT					Enabled		
United States	Scheduled			0	Enabled		



## Standard settings

When the country group is created, the following settings are defined. These can be customized after the wizard completes.

Setting	Value
<b>Name</b>	The naming convention is <b>&lt;OpenData_region_instance&gt;__v.</b> Example: The country group created for EMEA countries is <b>eu_master__v.</b>
<b>Countries</b>	All countries selected in the wizard for that region are added to the group.
<b>Schedule</b>	<p>The subscription is scheduled to run daily at the following times:</p> <ul style="list-style-type: none"><li>• 08:00 (GMT)</li><li>• 20:00 (GMT)</li></ul> <p>The schedule applies to all countries in the group.</p> <p><b>Tip:</b> Open a country subscription to view the export times for that OpenData region and adjust the country group schedule to run soon after.</p>

## OpenData country subscriptions

For each country selected in the wizard, the following actions occur:

- **Enable** - Countries that are active, but not yet enabled, will be enabled.
- **Update** - All selected countries are configured with some standard settings.



If an enabled country is selected, some settings in the current configuration might be changed.

Confirm that the standard settings (see below) can be changed or click **Cancel** to go back and deselect the country before proceeding.

Confirm Country Selection

The following countries you selected already have an active OpenData subscription.

If you proceed, their subscription settings will be updated, some settings may change, and they will be added to regional OpenData country Groups.

 Canada 

Do you want to continue?

Cancel

Yes, Continue



## Standard settings

These settings are applied to the OpenData country subscriptions. They can be customized (overridden) after the wizard completes.

Setting	Value
<b>Job Schedule &amp; Triggers</b>	
Job Schedule	None. The schedule is defined in the country group.
Job Triggers	When the country subscription job completes successfully, it will start the Network Bridge job for that country.
<b>Parent HCO</b>	
Level of parents to download	5
Download repointed Parent HCOs	True
<b>Additional OpenData Parent HCO records</b>	
Download Parent HCOs that are related to OpenData HCPs in my instance	True
Download Parent HCOs that are related to OpenData HCOs in my instance	True
<b>Field Level Subscriptions</b>	
Emails	True if the subscription setting is active in your Network instance. False if the subscription setting is not active.
All other subscriptions (HIN, Geo Subdivision, CIP, and so on)	False
<b>Handling of OpenData Opt-Outs</b>	
Convert OpenData opt-outs into customer-managed records	False



## Target subscription

The wizard creates one target subscription that will be used by the Network Bridge.

### Standard settings

When the target subscription is created, the following settings are defined. These can be changed after the wizard completes.

Setting	Value
<b>Details</b>	
Name	The naming convention is <b>crm_export_&lt;Vault_CRM_system_name&gt;_v</b> . Example: If your Vault CRM system name is <i>my_vault_crm</i> , the target subscription name is <b>crm_export_my_vault_crm_v</b> .
Type	Data
<b>General Export Options</b>	
Full Data Extract	Delta
Record Type	Non-Candidate
Record State	All
Export only updated sub-objects	False
Reference data	False
<b>File Format</b>	
All settings	Uses default values
<b>Export Locations</b>	
Network FTP Path	Use default value
<b>File &amp; Field Selection</b>	
Export Options	Select Which Objects and Fields to Export
Veeva standard objects (HCP, HCO, Address, License, Parent HCO, Custom Key)	Export All Fields
<b>Export options</b>	
Health Care Organization	All records
Health Care Professional	All records
Custom Key	Select Records A filter is defined to export records only for the Vault CRM source system are exported. <b>Filter Condition:</b> Source System IN <Vault_CRM_system_name>



## Network Bridges

The Data Launch Accelerator creates the following Network Bridges:

- One Vault CRM Bridge (multi-country) for the Vault CRM org.
- A country-specific child bridge for each selected country.

Network Bridge

Search subscriptions

Q

☐ Show Disabled Subscriptions (0)

Validate Vault CRM Bridge

Add Bridge +

NAME ▲	TYPE	DATA SOURCE	PARENT	COUNTRY	SCHEDULE	LAST JOB TIME	LAST JOB STATUS	STATUS
my_vault_crm_bridge_FR_v	Vault CRM Child	my_vault_crm	my_vault_crm_bridge_v	France (FR)	Manual			✓ Enabled
my_vault_crm_bridge_GB_v	Vault CRM Child	my_vault_crm	my_vault_crm_bridge_v	United Kingdom (GB)	Manual			✓ Enabled
my_vault_crm_bridge_NZ_v	Vault CRM Child	my_vault_crm	my_vault_crm_bridge_v	New Zealand (NZ)	Manual			✓ Enabled
my_vault_crm_bridge_US_v	Vault CRM Child	my_vault_crm	my_vault_crm_bridge_v	United States (US)	Manual			✓ Enabled
my_vault_crm_bridge_v	Vault CRM	my_vault_crm	-	Multiple	Manual			✓ Enabled

## Standard settings

Setting	Value
<b>Details</b>	
Name	The naming convention is <code>&lt;Vault_CRM_system_name&gt;_bridge_v.</code> Example: If the system name is <code>my_vault_crm</code> , the multi-country bridge name is <code>my_vault_crm_bridge_v.</code>
Type	Vault CRM Data Subscription
<b>Countries</b>	
Country bridges	All country-specific child bridges created for the selected countries are connected.
<b>Network Data</b>	
System	The Vault CRM source system you defined in the Data Launch Accelerator.
Target Subscription	The target subscription created by the Data Launch Accelerator.
<b>Connection Settings</b>	
External credential	The Network Integration User you defined in the Data Launch Accelerator.
<b>Advanced Settings</b>	
Enhanced Inactivate Record Sync	True
<b>Job Schedule &amp; Triggers</b>	
Job Schedule	None. (Bridges are triggered to run by the OpenData country subscriptions.)
Job Triggers	None





### *Using the wizard after the initial implementation*

The wizard can be used to add countries or to create integration to a different Vault CRM org.

#### **Adding countries to the existing Network Bridge**

To add countries, complete the following on the wizard tabs:

1. **1- Select Vault CRM** - Choose the source system and credentials for the existing Vault CRM integration.
2. **2- Select Countries** - Choose the countries to add.
3. **3 - Preview Configurations**- Review the changes that will be made to your Network instance.

One of the following actions will be taken for each configuration.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created if any selected countries are in a region that doesn't have an existing country group.
	Update	A country has been added to the existing country group.
	Skip	If the country was already enabled, no changes will be made because the country already belongs to the country group.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and configured. If the country was already enabled, the configuration is updated with the standard settings.
Multi-Country Network Bridge	Update	A country-specific bridge has been added to the multi-country bridge configuration.
	Skip	If the country was already enabled, no changes will be made because the country-specific bridge was already added to the multi-country bridge by a previous run of the Data Launch Accelerator.
Network Bridge	Add	A country-specific bridge is created for each selected country.
	Skip	If the country was already enabled, no changes will be made because the country-specific bridge was already created by a previous run of the Data Launch Accelerator.
Target Subscription	Skip	No changes will be made to the target subscription because it was created by a previous run of the Data Launch Accelerator.
Data visibility Profiles (DVPs)	Add	A DVP will be created for each selected country.
	Skip	If the country has been enabled by the wizard previously, no changes will be made to the existing DVP.



## Adding a new Vault CRM integration

Your Network instance can connect to multiple Vault CRM orgs.

Use the Data Launch Accelerate to generate the configurations for each Vault CRM org.

Complete the following on the wizard tabs:

1. **1- Select Vault CRM** - Choose the system and credentials for a different Vault CRM org.
2. **2- Select Countries** - Choose the countries to add for the Vault CRM integration.
3. **3 - Preview Configurations**- Review the changes that will be made to your Network instance.

One of the following actions will be taken for each configuration for subsequent Vault CRM integrations.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created if any selected countries are in a region that doesn't have an existing country group in your Network instance.
	Update	A country has been added to the existing country group.
	Skip	No changes will be made because the country already belongs to the country group.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and configured.
Multi-Country Network Bridge	Add	A multi-country bridge will be created to connect to your Vault CRM org.
Network Bridge	Add	A country-specific bridge is created for each selected country.
Target Subscriptions	Add	A target subscription will be created for the Network Bridge to push data to Vault CRM.
Data visibility Profiles (DVPs)	Add	A DVP will be created if the country has not been enabled by the wizard for any Network Bridge.
	Skip	If the country has been enabled by the wizard previously, no changes will be made to the existing DVP.



## VAULT CRM BRIDGE RECORD LIMIT

Account records are upserted in batches when the Vault CRM Bridge runs. To optimize jobs, the number of account records upserted in each job has been increased.

	Previous Record Limit	New Record Limit
Default Record Limit	300,000	400,000
US Record Limit	150,000	200,000

This enhancement is enabled by default in your Network instance.

## Security

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### IP ACCESS CONTROL

To help block unauthorized access, Administrators can create rules that define the IP ranges that can access Network based on user security policies.

Users that log in outside of the defined IP range receive an error. After five unsuccessful login attempts, the user is locked out of Network.

The screenshot shows the Veeva Network login page. At the top is the Veeva Network logo. Below it is a login form with two input fields: 'User Name' containing 'john.smith@verteo.veevanetwork.com' and 'Password' with masked characters. Below the password field is an orange 'Log In' button. Under the button is a link 'Forgot your password?'. At the bottom of the form, a red error message reads: 'Authentication error. Please verify your network connection and credentials, or contact your system administrator.'

This feature is available by default. Administrators must configure the rules.

**Note:** This is an optional feature. If IP Access Control rules are not created, there is no impact for users logging into your Network instance.



### *Supported users*

IP Access Control rules are assigned to a security policy. Users assigned to the security policy must log into Network within the IP range.

IP Access Control does not apply to users that authenticate to Network using single sign-on (SSO).

### *Supported authentication methods*

IP Access Control rules apply when users log into Network in the following ways:

- UI authentication (Network log in page)
- API authentication
- FTP access authentication

### *Prerequisites*

- **Create a security policy** - IP access control rules are assigned to security policies. Create a policy to define the IP address ranges that are allowed to access your Network instance (**Settings > Security**).
- **Assign the security policy to users** - Assign the policy to users (**Users & Permissions > Users**).

### *Create an IP access control rule*

Create a rules that allow or restricts access for specific IP address ranges.

#### **Example rule**

The screenshot shows the 'IPRestrict' configuration form within the 'IP Access Control' section. The form has a title bar with 'IPRestrict' and 'Cancel'/'Save' buttons. Below the title bar, there are four labeled input fields: 'Name' (containing 'IPRestrict'), 'Start IP Address' (containing '137.83.211.0'), 'End IP Address' (containing '137.83.211.255'), and 'Security Policies' (a dropdown menu showing 'AllowedAccess' with a close button 'X' and a downward arrow). The 'Name' field is marked with a red asterisk, indicating it is required.



1. In the Admin console, click **Settings > IP Access Control**.
2. Click **Add Rule**.

The New Rule page displays.

3. **Name** and **Description** - Type a meaning name and details about the rule.
4. **Start IP Address** - Type the start of the allowed IP address range.

The IP addresses must be IPv4 address standard, for example: 137.43.211.1114.

5. **End IP Address** - Type the end IP address in the range.
6. **Security Policies** - Select the security policies to apply to the rule.

**Note:** The rule is validated to ensure that the IPs are valid and that you are not creating a rule that locks you out of Network.

7. **Save** your changes.

NAME	IP ADDRESS RANGE	SECURITY POLICIES
IPRestrict	137.83.211.0 to 137.83.211.255	AllowedAccess
NoAccess	137.83.206.0 to 137.83.206.255	NoAccess

## User page updates

Administrators can quickly identify impacted users from the Users page (**Users & Permissions**).

An icon displays beside the name of any user where IP access control rule is applied to their assigned security policy.

NAME	USERNAME	USER TYPE	STATUS	LAST LOGIN	SECURITY POLICY	PROFILE
Adam, Sean	sean.adam@verteo.veevanetwork.com	System Admin	Active	2023-01-24 15:22:43 GMT	Classic	US Data
Adamson, Ty	ty.adamson@verteo.veevanetwork.com	System Admin	Active	2022-04-28 21:33:23 IST	AllowedAccess	US Data
Curry, Rick	rick.curry@verteo.veevanetwork.com	Integration User	Active	2019-06-17 10:07:08 IST	AllowedAccess	US Data
Ferguson, Ana	ana.ferguson@verteo.veevanetwork.com	Data Steward	Active	2021-11-10 00:47:11 GMT	Classic	US Data
Haines, Alanna	alanna.haines@verteo.veevanetwork.com	Data Steward	Active	2025-05-08 02:50:28 IST	Classic	US Data
Lopez, Ronaldo	ronaldo.lopez@verteo.veevanetwork.com	System Admin	Active	2022-12-14 16:09:27 GMT	AllowedAccess	US Data



Logs

Administrators can monitor the Network logs to take appropriate actions.

- **System Audit log**- Track changes to IP Access Control range settings.
- **Login Audit Log** - Review authentication failures due to IP access control.

### Login Audit History

Date range

To

User Name

User Type

2025-05-06

2025-05-07

Select a user name

Select a user type

Get History

Reset

Choose time period...

TIMESTAMP	USER NAME	USER TYPE	SOURCE IP	TYPE	STATUS
2025-05-07 16:35...	asha.singh@verteo.veevanetwork...	Data Steward	137.83.211.112	User Login	Success
2025-05-07 16:29...	john.smith@verteo.veevanetwork....	Data Manager	137.83.211.112	IP Address out of acceptable range.	IP Address out of acceptable range.