Veeva Network

Veeva Network 25R1.1.1 Release Notes

June 2025

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About these Release Notes

These Release Notes describe all features that are included in Veeva Network 25R1.1.

RELEASE DATES

- **Sandbox release** (version 25R1.1) - Friday, May 23
- **Production release** (version 25R1.1.1) - Friday, June 6

SUBSCRIBE TO RELEASE NOTIFICATIONS

You can receive email notifications about upcoming software releases and the supporting documentation.

Software releases and maintenance

- Veeva Trust Site

  At the top of the page, click **Subscribe to Veeva Trust Site** and subscribe to the Veeva Network component.

Release Notes and Data Governance documents

The documents are posted in the following locations:

- Veeva Connect - Join the Network Community.

  To be notified as soon as the Release Notes are posted, go to your Veeva Connect profile and click **Settings**. On the Email Frequency page, expand the list and choose **Immediate**. Other notification options are **Daily** and **Weekly**.

- Veeva Network Online Help

For more release information, see About Network Releases in the *Veeva Network Online Help*.

Browser requirements

Veeva Network is supported on the latest version of these browsers, as of their most stable version at the time of release:

- Google Chrome™
- Apple® Safari®
- Microsoft® Edge

Veeva Network is not supported on mobile devices.

Release Note updates

The following enhancements have been removed since the Early Release Notes were published:

- **DCR Approval Rules** – Define rules to ensure that specific changes are approved only by experienced Data Stewards.
- **DCR History reporting** – Advanced reporting users can run reports on the history of changes for DCRs.

All material in the Release Notes should be reviewed to ensure that updates to existing topics are noted.

What's new

The following key enhancements comprise the Veeva Network 25R1.1 minor release.

		ST	DS	DM	AD
Profiles					
Affiliation summary cards	The Hierarchy Type is removed from Parent and Child Affiliation summary cards.	●	●	●	●
Network Explorer					
Filters	Filter groups support one type of operator only (AND or OR).	●	●	●	●
Data Model					
4-byte characters	4-byte characters are supported for data loading, data change requests, and Network search.	●	●	●	●
Match					
Add Request Match Configuration	The default match rules are updated to reduce the potential for over matching for HCPs.			●	●
Vault CRM integration					
Data Launch Accelerator	A new wizard that helps you to deploy the initial Network Bridge setup so you can quickly begin using OpenData in your Vault CRM org.				●
Vault CRM Bridge Record Limit	The number of account records that can be upserted in each job has been increased.			●	●
Security					
IP Access Control	For added security, Administrators can define the allowed IP range for access to Network.				●

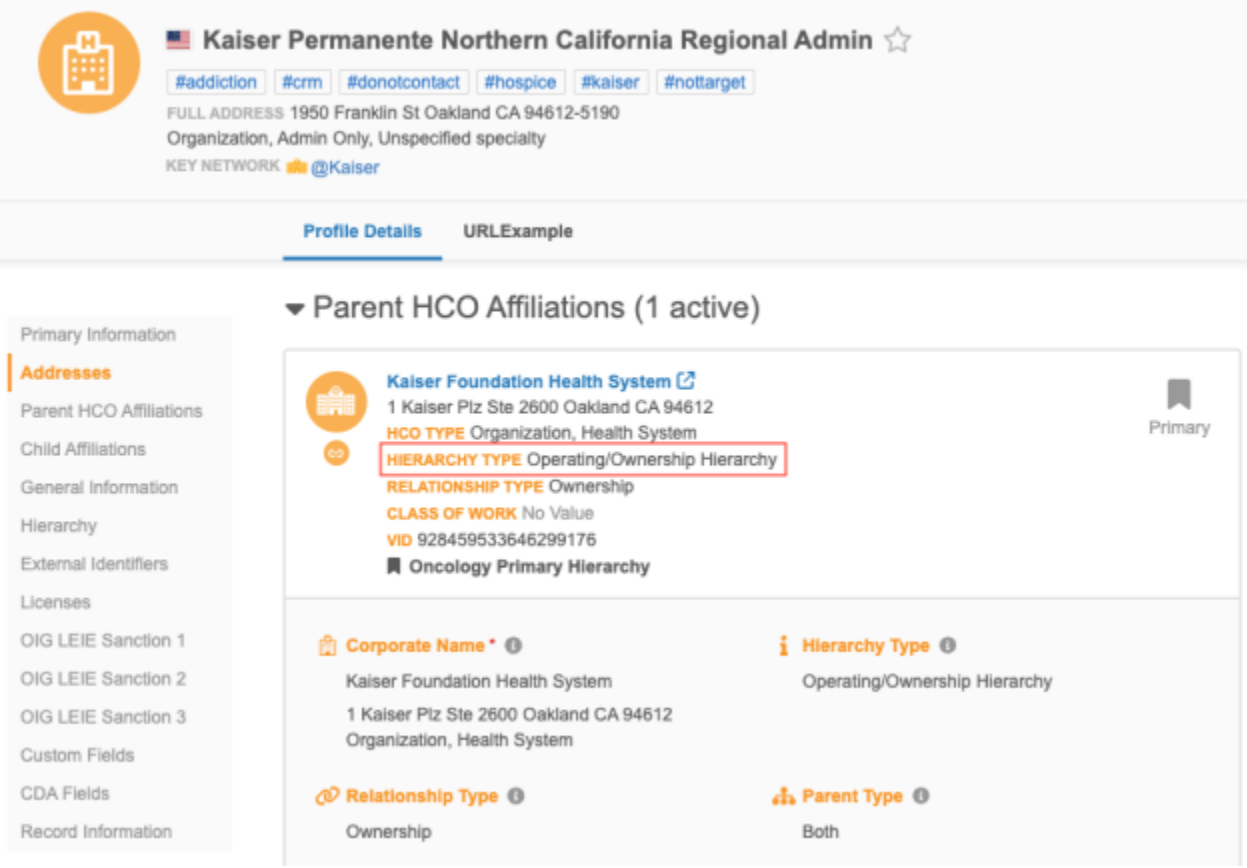
Note: The System and Data Admin user has all the capabilities of the Administrator and Data Steward users. Features and enhancements that apply to those users also apply to the System and Data Admin user.

Data Governance - Specific updates for fields and reference data are provided in the *Veeva Network Data Governance* release notes for every minor and major Network release.

Profiles

To streamline the summary cards, the **Hierarchy Type** is removed from Parent and Child Affiliation cards.

This information remains easily accessible in the expanded details when you click on the summary card.

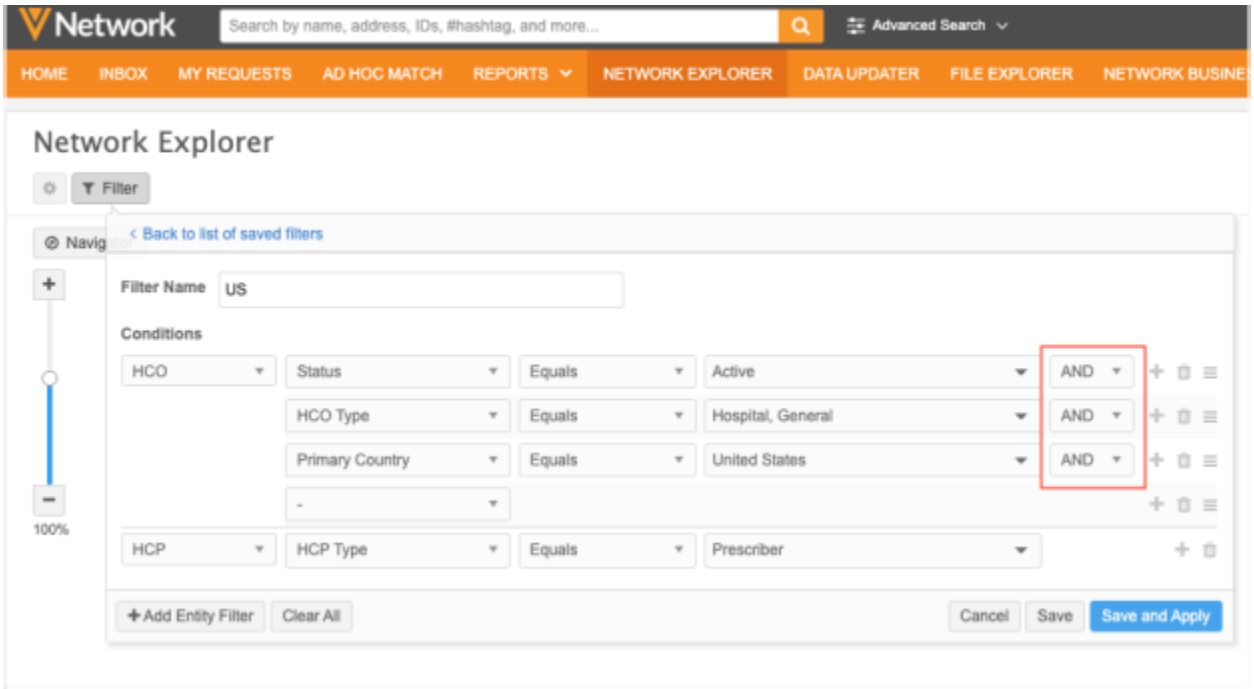


This change is enabled by default in your Network instance. The **Hierarchy Type** is removed for all records regardless of the profile layout that is used.

Network Explorer

CHANGES TO FILTERS

Filters created for Network Explorer now support one type of operator only. Filter groups can use the AND operator or the OR operator. Previously, entity filter groups could use both operators.

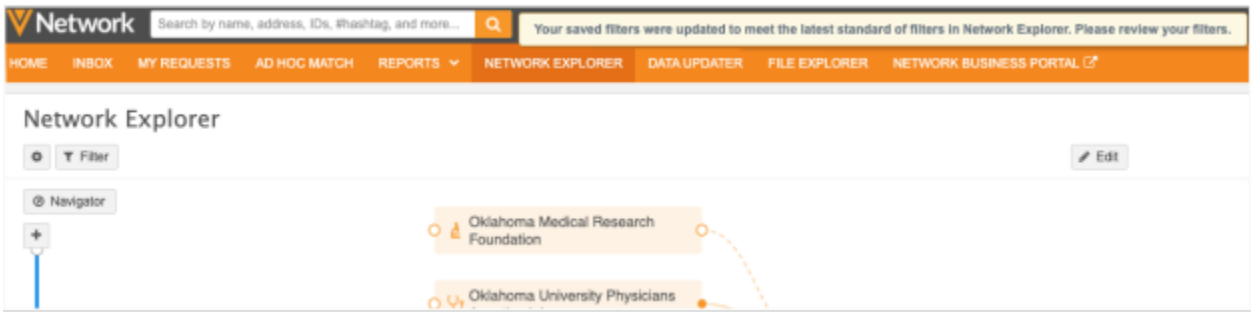


This change is enabled by default in your Network instance.

Existing filters

Saved filters that contain both operators are updated by default to use the first operator in the filter group. For example, if the first operator in the condition uses an AND operator, any OR operators in the group will be changed to AND.

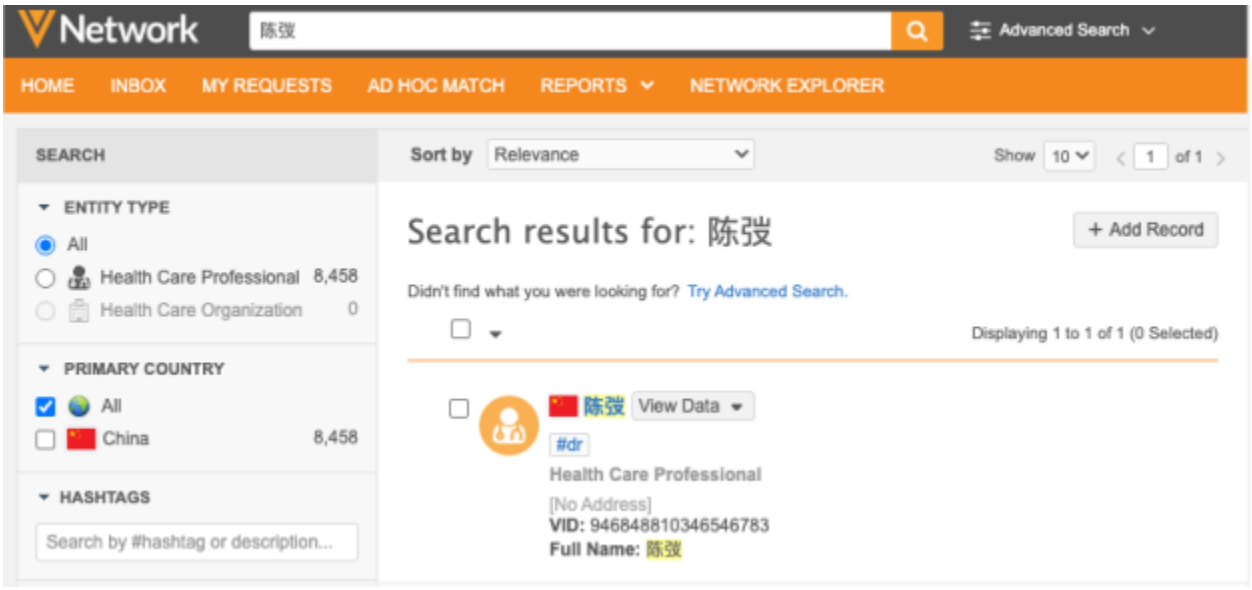
If you have saved filters that contain both operators, a message displays the first time you access Network Explore to advise you that the filters have been updated. Review the filters and make any required changes.



Data model

4-BYTE CHARACTERS

Support is added for 4-byte characters used in Chinese and Japanese languages.



Supported activities

- **Data load** - Loading 4-byte characters into Network through source subscriptions and the Data Updater.
- **DCRs** - Including 4-byte characters on add and change requests.
- **Search** - Using 4-byte characters to search for records.

Enable the feature

This enhancement is not enabled by default in your Network instance. Contact Veeva Support to enable 4-byte character support.

Match

ADD REQUEST MATCH RULES

The default match rules used by add requests and change requests are improved to reduce the potential for over matching.

This enhancement is enabled by default in your Network instance.

Countries

Changes will be made to the following countries:

- EMEA region
- United States

View default match rules

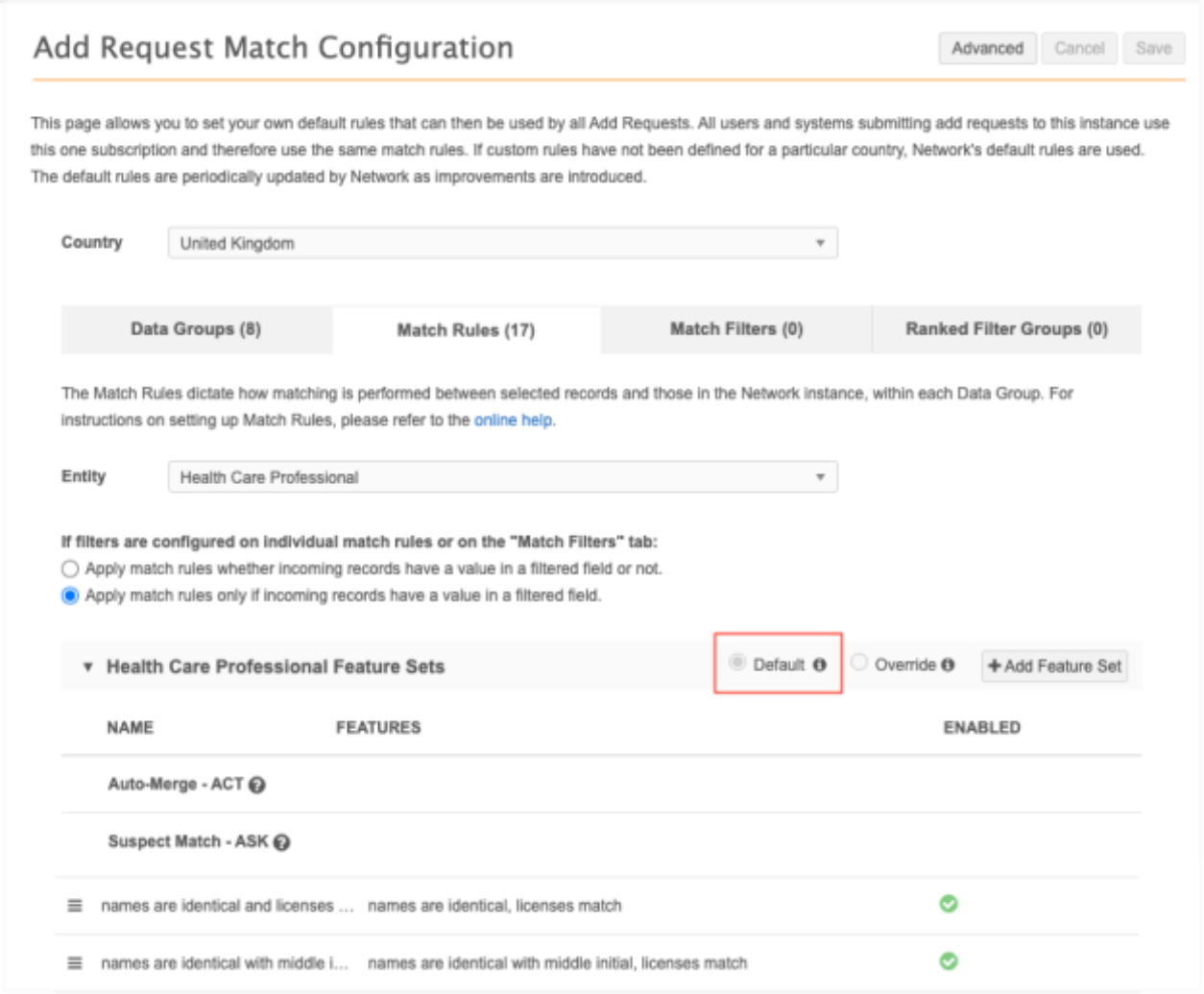
All countries supported by Veeva OpenData have default match rules for add and change requests.

To view the match rules:

1. In the Admin console, click **System Interfaces > Add Request Match Configuration**.
2. Choose a country.

   Data groups, match rules, and filters display for the country and selected entity.

3. If the **Default** is selected, the entity uses the default match rules. If **Override** is selected, the rules have been customized.



Custom match rules

If you have made changes to the default match rules, these updates will not impact your custom rules.

Vault CRM integrations

DATA LAUNCH ACCELERATOR

The Data Launch Accelerator helps you to quickly and easily set up the essential Network configurations for your Network - Vault CRM integration.

The wizard simplifies the initial implementation for new Network customers by creating these standard configurations:

- **OpenData country subscriptions** - Enables and configures the countries that you select.
- **OpenData country groups** - Creates a group for applicable OpenData regions so you can easily manage country schedules.
- **Network Bridges** - Creates the Vault CRM Multi-Country Bridge with a country-specific bridge configuration for the selected OpenData countries.
- **Target subscription** - Creates the subscription used by the Network Bridge.
- **Data Visibility Profiles** - Creates a DVP for each selected country.

After the initial implementation, the wizard can be used to add Bridge configurations for countries or to create the integration to another Vault CRM org.

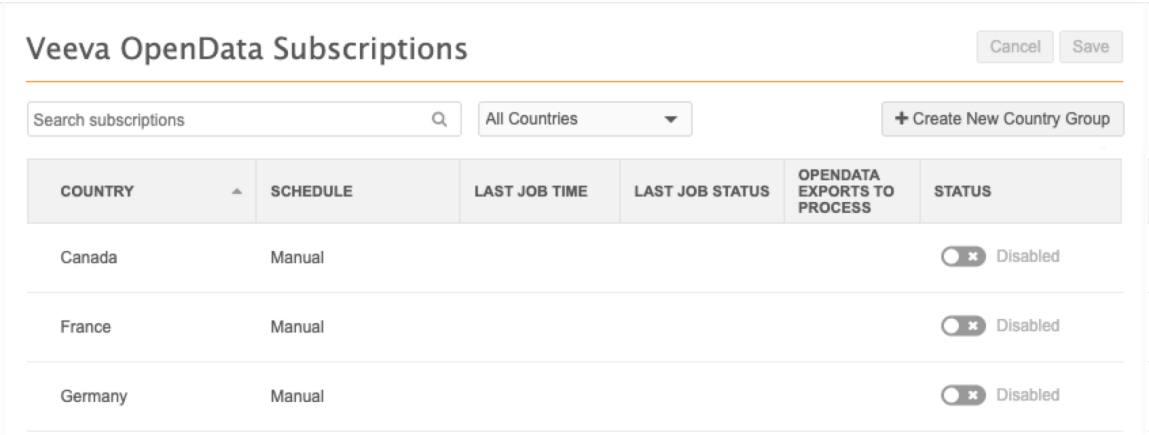
This feature is enabled by default in your Network instance.

Prerequisites

Before using the Data Launch Accelerator, Administrators should complete the following tasks in your Network instance.

OpenData country subscriptions

- **Active countries** - Confirm that the required countries are listed on the Veeva OpenData Subscriptions page **System Interfaces**.



If any required countries display in the **Other Veeva OpenData Country Subscriptions** section, contact Veeva Support.

- **Define records to download** - A working set must be created for each country. This is a .csv file that lists all the VIDs that you want to download when the country subscription runs.

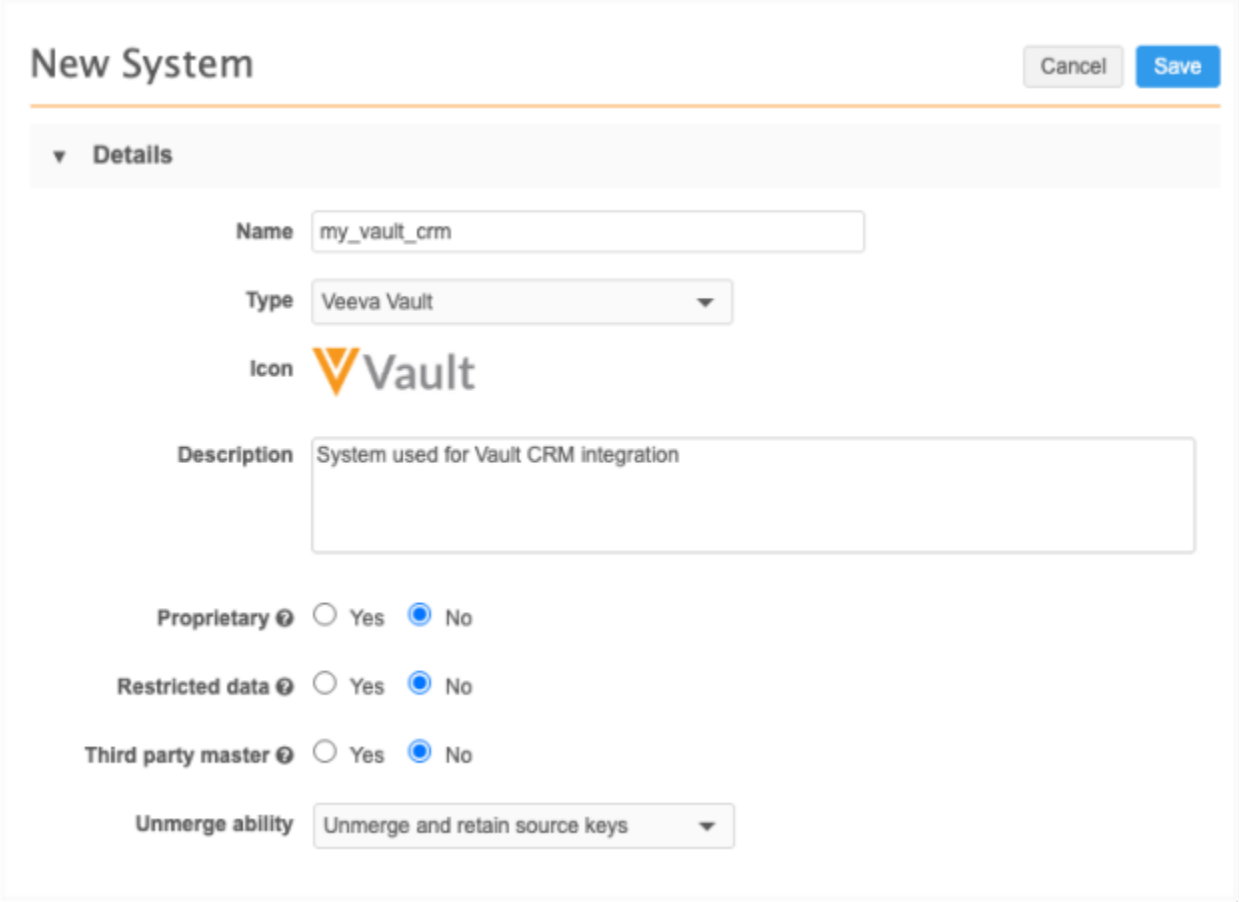
  Work with your Veeva Professional Services contact to create the working set.

System

- Create a system for Vault CRM (**System Interfaces > Systems**). The system is used to connect to your Vault CRM org.

  Note that the system **Type** must be set to **Veeva Vault**.

  Example Vault system

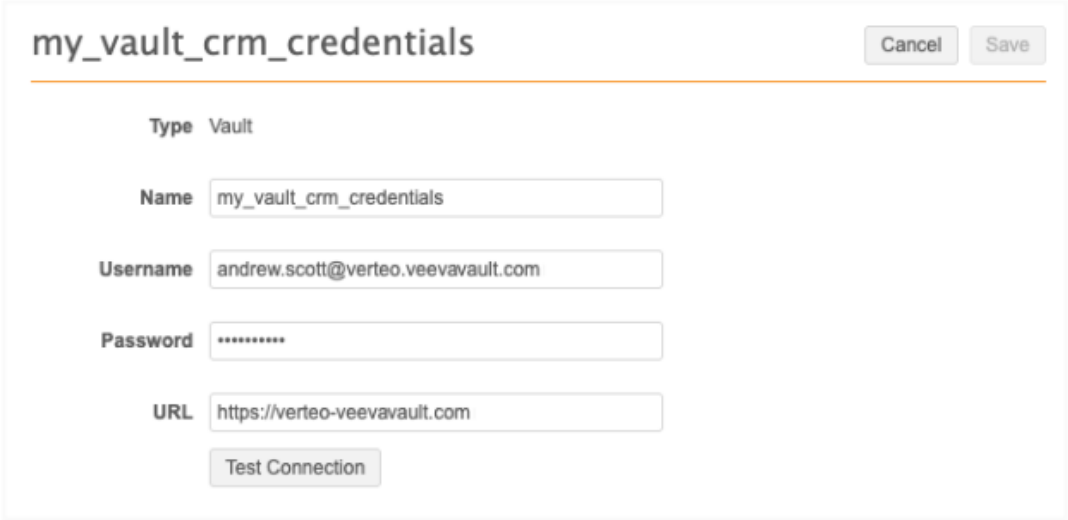


  For details, see Adding Systems in the *Veeva Network Online Help*.

Credentials

- Create the Vault credentials. (**Settings > External Credentials**).

  The credential contains the Vault CRM org and integration user (created in Vault CRM). Note that the system **Type** must be set to **Vault**.



Run the Data Launch Accelerator

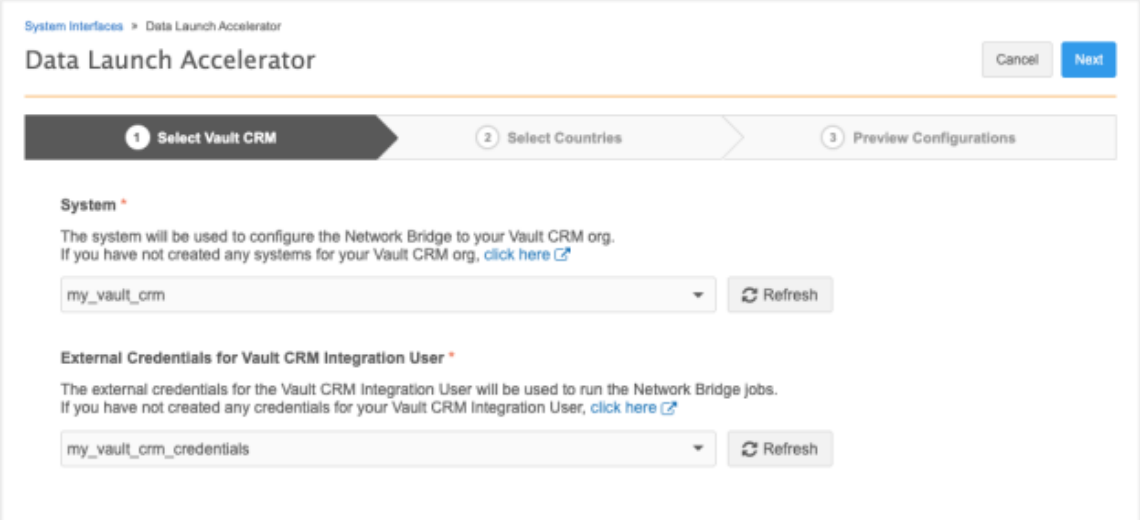
1. In the Admin console, click **System Interfaces > Data Launch Accelerator**.
2. On tab **1 - Select Vault CRM**, define the following settings:

   - **System** - Choose the source system for Vault CRM. This will be used by the target subscription and the Network Bridge.

     Systems defined as Veeva Vault systems display in the list.

   - **External Credentials** - Select the credentials for the Vault CRM Integration User that will run the Network Bridge jobs.

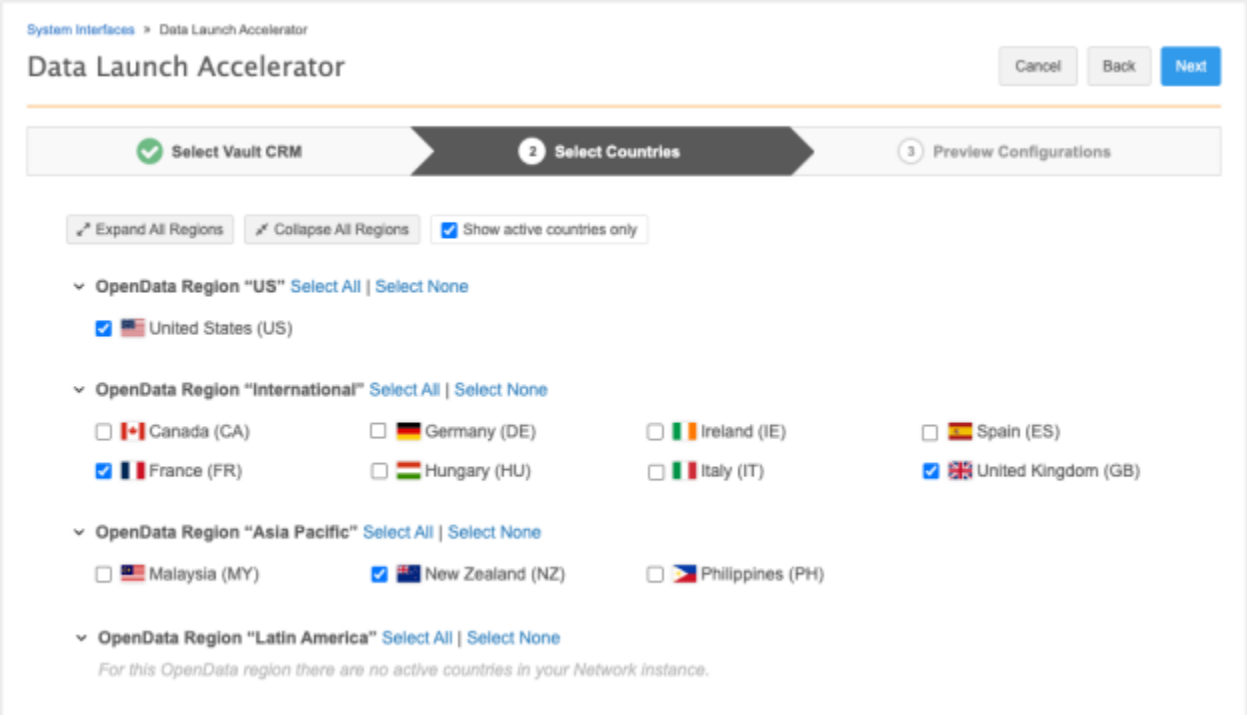
     The list displays all Vault credentials configured in your Network instance.



3. Click **Next**.
4. On tab **2 - Select Countries**, select each country to configure for Vault CRM.

   The countries are listed by OpenData region:

   - US
   - International - Canada, Europe, Middle East, Africa
   - Asia Pacific
   - Latin America

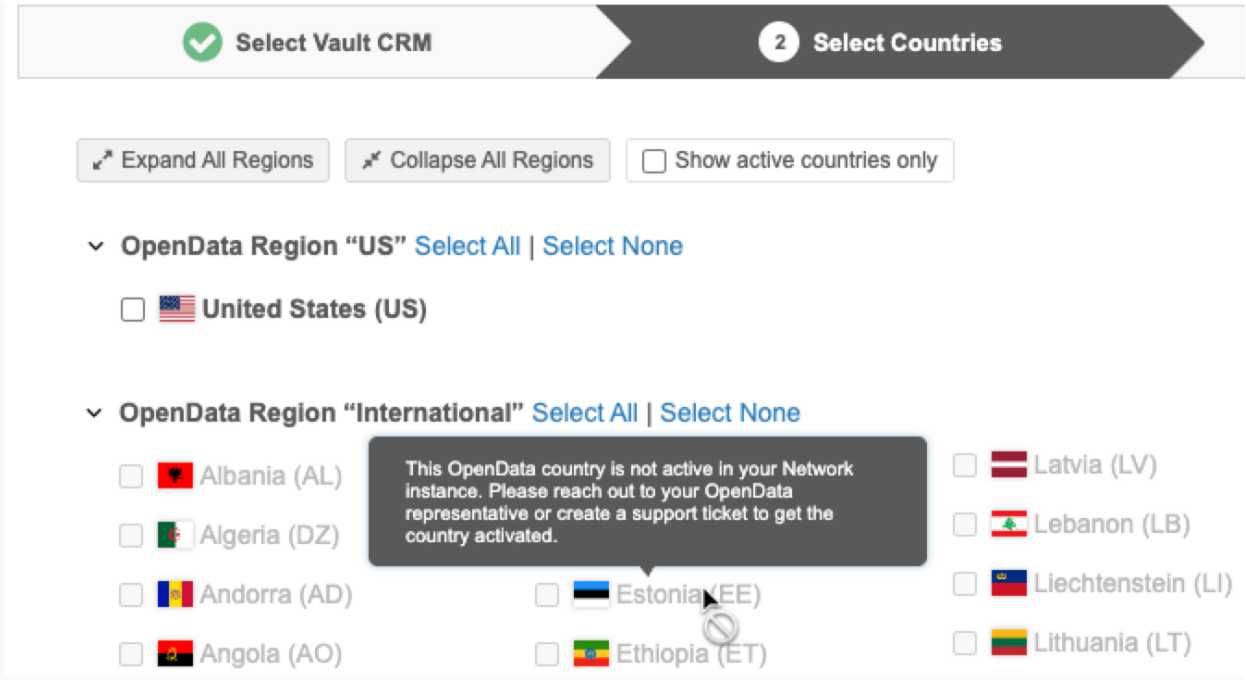


By default, only active countries display. These are countries that are ready to be enabled in your Network instance.

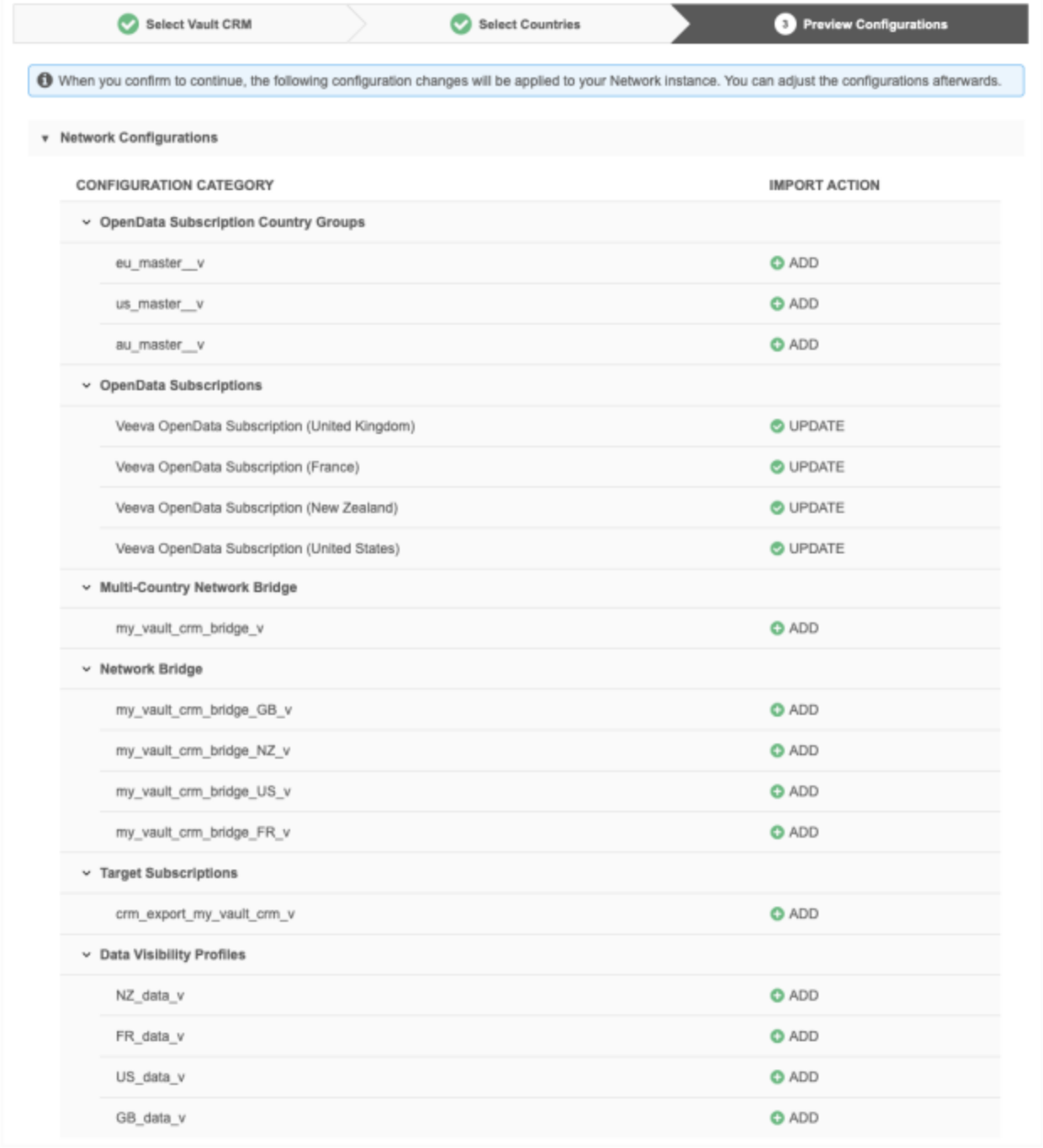
View all countries

To see all OpenData countries, clear the **Show active countries only** setting.

Hover over an inactive country to display a tooltip that explains why the country cannot be enabled.



5. Click **Next**.
6. On tab **3 - Preview Configurations**, review the configurations the Data Launch Accelerator will create in your Network instance.



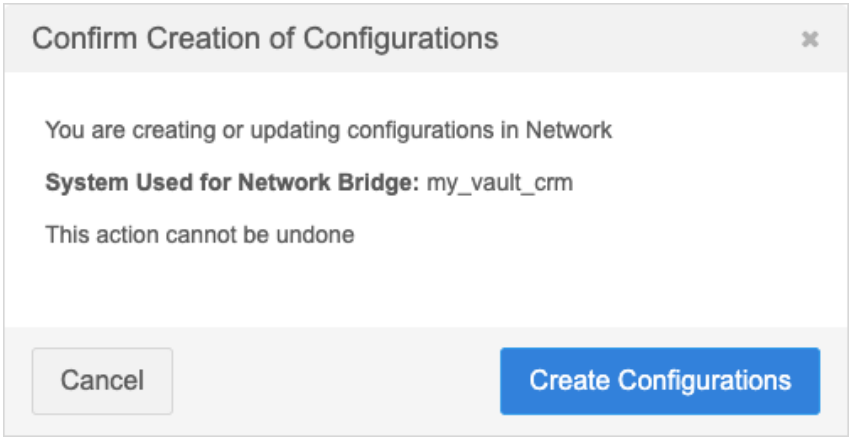
Configurations

For initial implementations, the **Import Action** will be either an **Add** or an **Update**.

When you run the wizard to add countries or connect to a different Vault CRM org, some actions will be **Update** or **Skip** because the configurations were previously created. For details, see the *Using the wizard after the initial implementation* section below.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created for each OpenData region for the selected countries.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and updated with default configurations.
Multi-Country Network Bridge	Add	A multi-country bridge will be created to connect to your Vault CRM org. By default, a Network Bridge for Vault CRM is a multi-country bridge.
Network Bridge	Add	A country-specific child bridge is created for each selected country.
Target Subscriptions	Add	A target subscription will be created for the Network Bridge to push data to Vault CRM.
Data visibility Profiles (DVPs)	Add	A DVP will be created for each selected country.

7. Click **Create Configurations**.
8. The confirmation dialog displays the system to use for the Network Bridge.

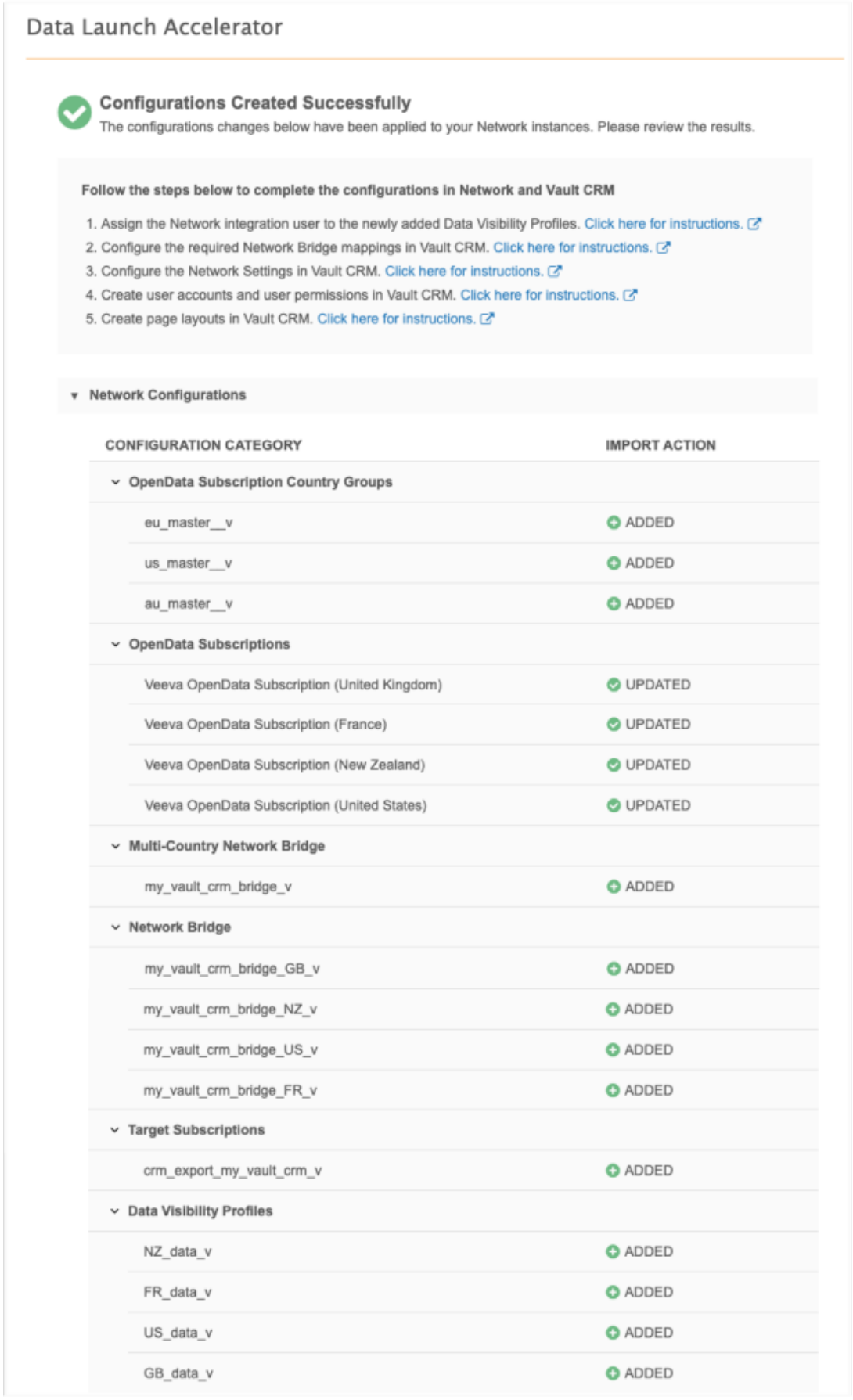


To confirm and proceed with the changes, click **Create Configurations**.

Tip: It can take a few minutes to generate the configurations. You can navigate away from the page during the process.

9. When the configurations are complete, the page refreshes to display all the actions taken for each configuration category.

   Additional steps to complete the process in Network and Vault CRM displays.



Data Launch Accelerator

Configurations Created Successfully

The configurations changes below have been applied to your Network instances. Please review the results.

Follow the steps below to complete the configurations in Network and Vault CRM

1. Assign the Network integration user to the newly added Data Visibility Profiles. Click here for instructions.
2. Configure the required Network Bridge mappings in Vault CRM. Click here for instructions.
3. Configure the Network Settings in Vault CRM. Click here for instructions.
4. Create user accounts and user permissions in Vault CRM. Click here for instructions.
5. Create page layouts in Vault CRM. Click here for instructions.

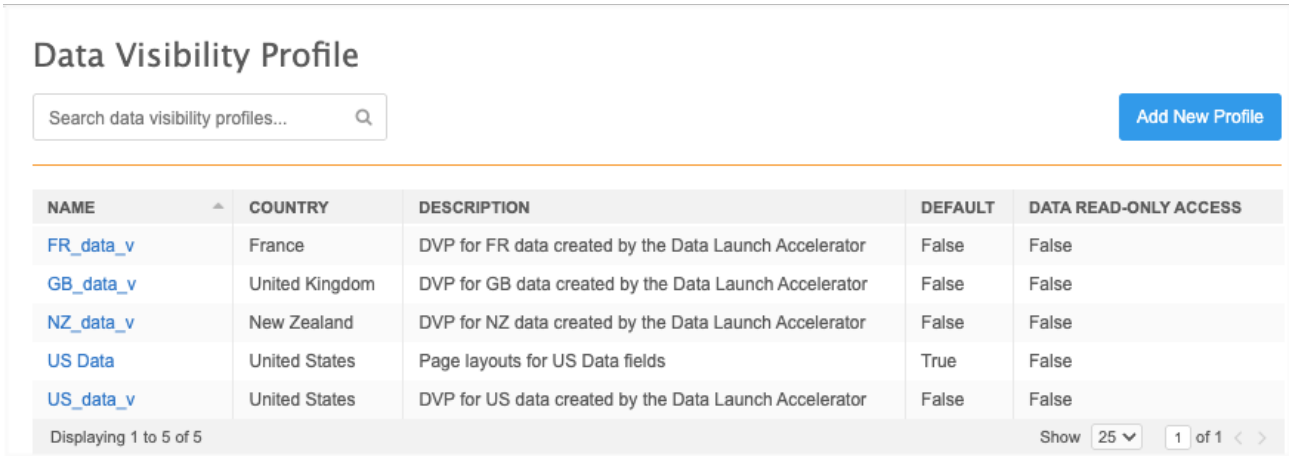
▼ **Network Configurations**

CONFIGURATION CATEGORY	IMPORT ACTION
OpenData Subscription Country Groups	
eu_master__v	ADDED
us_master__v	ADDED
au_master__v	ADDED
OpenData Subscriptions	
Veeva OpenData Subscription (United Kingdom)	UPDATED
Veeva OpenData Subscription (France)	UPDATED
Veeva OpenData Subscription (New Zealand)	UPDATED
Veeva OpenData Subscription (United States)	UPDATED
Multi-Country Network Bridge	
my_vault_crm_bridge_v	ADDED
Network Bridge	
my_vault_crm_bridge_GB_v	ADDED
my_vault_crm_bridge_NZ_v	ADDED
my_vault_crm_bridge_US_v	ADDED
my_vault_crm_bridge_FR_v	ADDED
Target Subscriptions	
crm_export_my_vault_crm_v	ADDED
Data Visibility Profiles	
NZ_data_v	ADDED
FR_data_v	ADDED
US_data_v	ADDED
GB_data_v	ADDED

The configurations created by the wizard are now available in your Network instance.

Data visibility profile configurations

A DVP is created for each country selected in the Data Launch Accelerator.



Standard settings

When the DVP is created using the wizard, the following settings are defined. The settings can be changed after the DVP is created.

Setting	Value
Primary Information	
Profile Name	The naming convention is **<country_code>_data_v**. Example: **FR_data_v** (France).
Description	DVP for FR data created by the Data Launch Accelerator
Default (When Creating New User)	False
Permissions	
HCP Visibility	All
HCO Visibility	All
Data Read-only access	False
HCP Opt Out Visibility	False
Candidate Visibility	False
Can Download reports	True
Ad Hoc match	True
Ad Hoc Match Against OpenData	True
Hide Mail Only Addresses in Search API	False

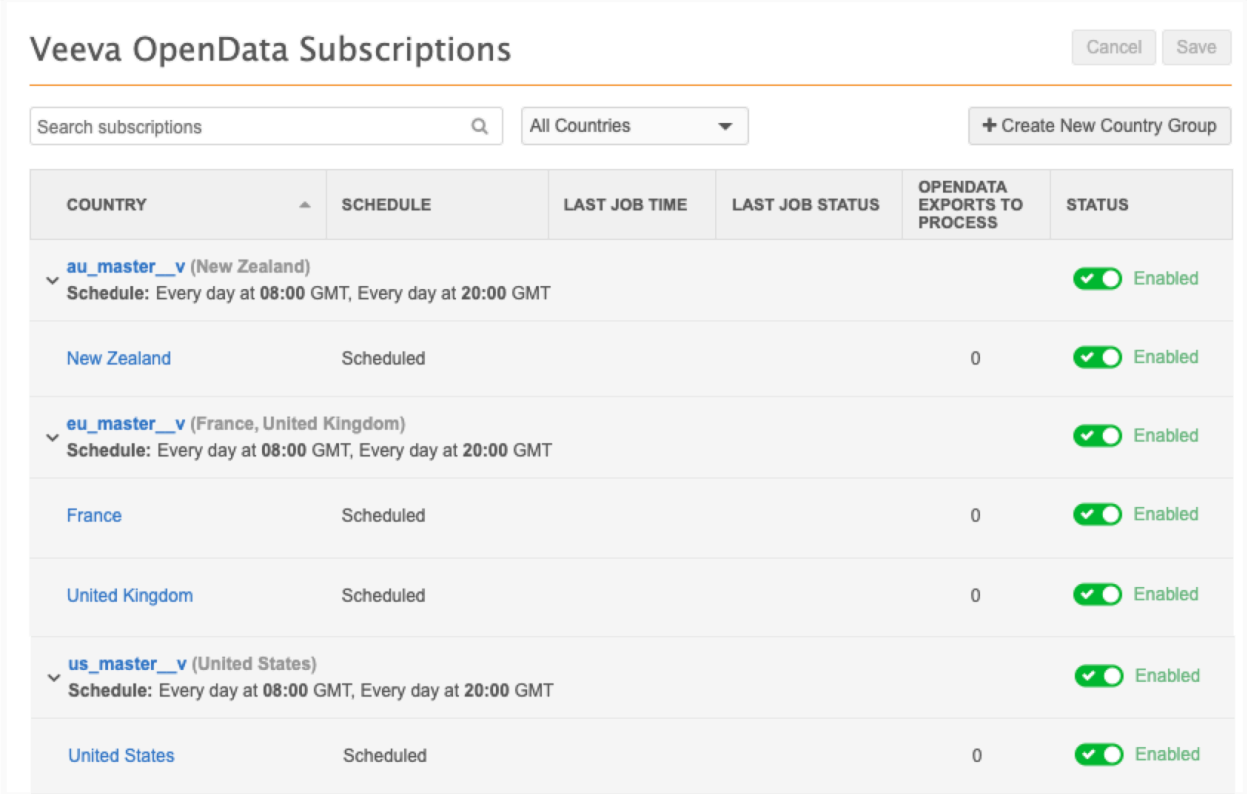
Setting	Value
Profile Layout	
Health Care Professional Health Care Organization	Assigned to the default standard layout for that OpenData region. For example, France is assigned to the **EUStandard** layout.
Search	
Can search and query OpenData instance	True
Can download/sync records from OpenData instance	True
Can export from Search	True
Can Search Contract Organizations	False

Next step

Assign the DVPs to the Network Integration user for the Vault CRM Bridge.

OpenData country groups

A country group is created for the OpenData region related to the selected countries. Country groups help you to manage the schedule for multiple country configurations.



Standard settings

When the country group is created, the following settings are defined. These can be customized after the wizard completes.

Setting	Value
Name	The naming convention is **<OpenData_region_instance>__v**. Example: The country group created for EMEA countries is **eu_master__v**.
Countries	All countries selected in the wizard for that region are added to the group.
Schedule	The subscription is scheduled to run daily at the following times: • 08:00 (GMT) • 20:00 (GMT) The schedule applies to all countries in the group. **Tip:** Open a country subscription to view the export times for that OpenData region and adjust the country group schedule to run soon after.

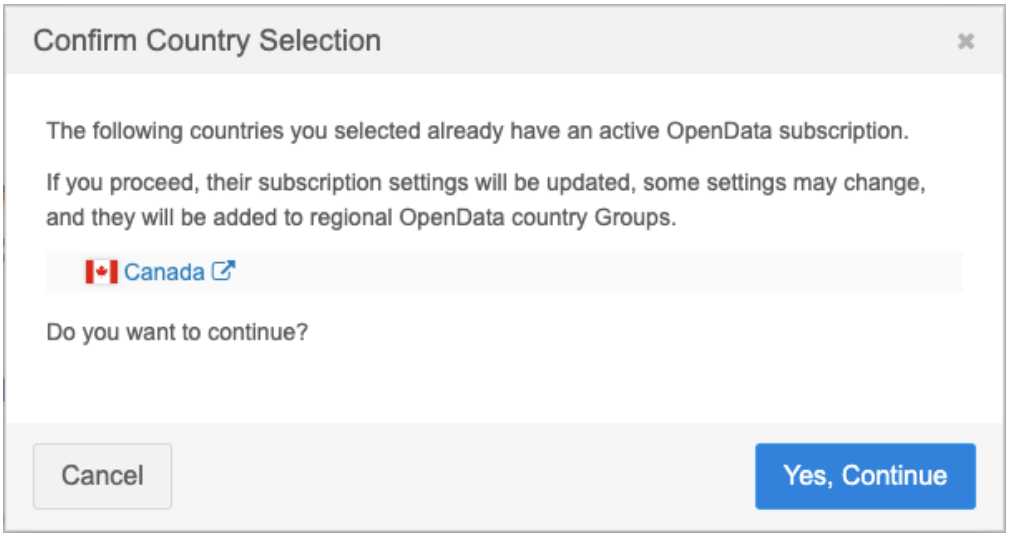
OpenData country subscriptions

For each country selected in the wizard, the following actions occur:

- **Enable** - Countries that are active, but not yet enabled, will be enabled.
- **Update** - All selected countries are configured with some standard settings.

  If an enabled country is selected, some settings in the current configuration might be changed.

  Confirm that the standard settings (see below) can be changed or click **Cancel** to go back and deselect the country before proceeding.



Standard settings

These settings are applied to the OpenData country subscriptions. They can be customized (overridden) after the wizard completes.

Setting	Value
Job Schedule & Triggers	
Job Schedule	None. The schedule is defined in the country group.
Job Triggers	When the country subscription job completes successfully, it will start the Network Bridge job for that country.
Parent HCO	
Level of parents to download	5
Download repointed Parent HCOs	True
Additional OpenData Parent HCO records	
Download Parent HCOs that are related to OpenData HCPs in my instance	True
Download Parent HCOs that are related to OpenData HCOs in my instance	True
Field Level Subscriptions	
Emails	True if the subscription setting is active in your Network instance. False if the subscription setting is not active.
All other subscriptions (HIN, Geo Subdivision, CIP, and so on)	False
Handling of OpenData Opt-Outs	
Convert OpenData opt-outs into customer-managed records	False

Target subscription

The wizard creates one target subscription that will be used by the Network Bridge.

Standard settings

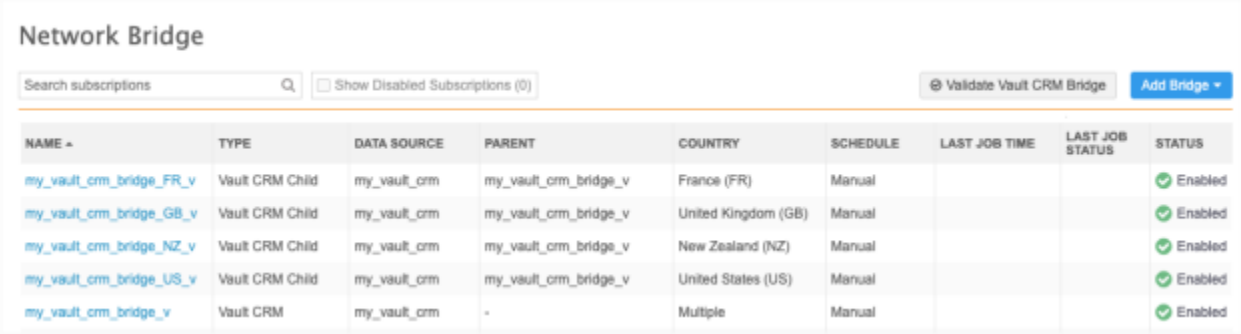
When the target subscription is created, the following settings are defined. These can be changed after the wizard completes.

Setting	Value
Details	
Name	The naming convention is **crm_export_<***Vault_CRM_system_name***>_v**. Example: If your Vault CRM system name is *my_vault_crm*, the target subscription name is **crm_export_my_vault_crm_v**.
Type	Data
General Export Options	
Full Data Extract	Delta
Record Type	Non-Candidate
Record State	All
Export only updated sub-objects	False
Reference data	False
File Format	
All settings	Uses default values
Export Locations	
Network FTP Path	Use default value
File & Field Selection	
Export Options	Select Which Objects and Fields to Export
Veeva standard objects (HCP, HCO, Address, License, Parent HCO, Custom Key)	Export All Fields
Export options	
Health Care Organization	All records
Health Care Professional	All records
Custom Key	Select Records A filter is defined to export records only for the Vault CRM source system are exported. **Filter Condition**: Source System IN <*Vault_CRM_system_name*>

Network Bridges

The Data Launch Accelerator creates the following Network Bridges:

- One Vault CRM Bridge (multi-country) for the Vault CRM org.
- A country-specific child bridge for each selected country.



Standard settings

Setting	Value
Details	
Name	The naming convention is **<***Vault_CRM_system_name***>_bridge_v**. Example: If the system name is *my_vault_crm*, the multi-country bridge name is **my_vault_crm_bridge_v**.
Type	Vault CRM Data Subscription
Countries	
Country bridges	All country-specific child bridges created for the selected countries are connected.
Network Data	
System	The Vault CRM source system you defined in the Data Launch Accelerator.
Target Subscription	The target subscription created by the Data Launch Accelerator.
Connection Settings	
External credential	The Network Integration User you defined in the Data Launch Accelerator.
Advanced Settings	
Enhanced Inactivate Record Sync	True
Job Schedule & Triggers	
Job Schedule	None. (Bridges are triggered to run by the OpenData country subscriptions.)
Job Triggers	None

Using the wizard after the initial implementation

The wizard can be used to add countries or to create integration to a different Vault CRM org.

Adding countries to the existing Network Bridge

To add countries, complete the following on the wizard tabs:

1. **1- Select Vault CRM** - Choose the source system and credentials for the existing Vault CRM integration.
2. **2- Select Countries** - Choose the countries to add.
3. **3 - Preview Configurations**- Review the changes that will be made to your Network instance.

One of the following actions will be taken for each configuration.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created if any selected countries are in a region that doesn't have an existing country group.
	Update	A country has been added to the existing country group.
	Skip	If the country was already enabled, no changes will be made because the country already belongs to the country group.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and configured. If the country was already enabled, the configuration is updated with the standard settings.
Multi-Country Network Bridge	Update	A country-specific bridge has been added to the multi-country bridge configuration.
	Skip	If the country was already enabled, no changes will be made because the country-specific bridge was already added to the multi-country bridge by a previous run of the Data Launch Accelerator.
Network Bridge	Add	A country-specific bridge is created for each selected country.
	Skip	If the country was already enabled, no changes will be made because the country-specific bridge was already created by a previous run of the Data Launch Accelerator.
Target Subscription	Skip	No changes will be made to the target subscription because it was created by a previous run of the Data Launch Accelerator.
Data visibility Profiles (DVPs)	Add	A DVP will be created for each selected country.
	Skip	If the country has been enabled by the wizard previously, no changes will be made to the existing DVP.

Adding a new Vault CRM integration

Your Network instance can connect to multiple Vault CRM orgs.

Use the Data Launch Accelerate to generate the configurations for each Vault CRM org.

Complete the following on the wizard tabs:

1. **1- Select Vault CRM** - Choose the system and credentials for a different Vault CRM org.
2. **2- Select Countries** - Choose the countries to add for the Vault CRM integration.
3. **3 - Preview Configurations**- Review the changes that will be made to your Network instance.

One of the following actions will be taken for each configuration for subsequent Vault CRM integrations.

Configuration	Action	Description
OpenData Subscription Country Groups	Add	A country group will be created if any selected countries are in a region that doesn't have an existing country group in your Network instance.
	Update	A country has been added to the existing country group.
	Skip	No changes will be made because the country already belongs to the country group.
OpenData Subscriptions	Update	The subscriptions for the selected countries will be enabled and configured.
Multi-Country Network Bridge	Add	A multi-country bridge will be created to connect to your Vault CRM org.
Network Bridge	Add	A country-specific bridge is created for each selected country.
Target Subscriptions	Add	A target subscription will be created for the Network Bridge to push data to Vault CRM.
Data visibility Profiles (DVPs)	Add	A DVP will be created if the country has not been enabled by the wizard for any Network Bridge.
	Skip	If the country has been enabled by the wizard previously, no changes will be made to the existing DVP.

VAULT CRM BRIDGE RECORD LIMIT

Account records are upserted in batches when the Vault CRM Bridge runs. To optimize jobs, the number of account records upserted in each job has been increased.

	Previous Record Limit	New Record Limit
Default Record Limit	300,000	400,000
US Record Limit	150,000	200,000

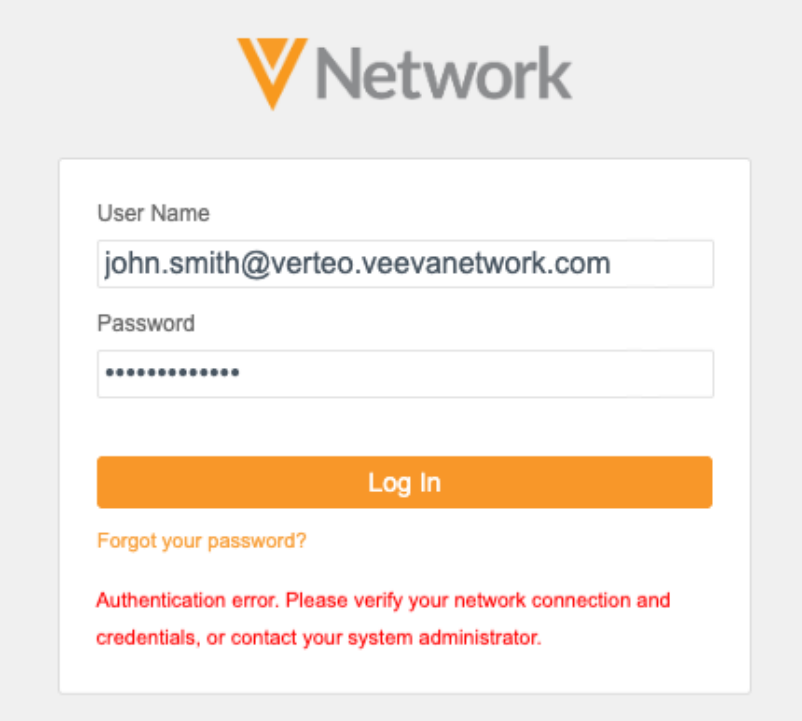
This enhancement is enabled by default in your Network instance.

Security

IP ACCESS CONTROL

To help block unauthorized access, Administrators can create rules that define the IP ranges that can access Network based on user security policies.

Users that log in outside of the defined IP range receive an error. After five unsuccessful login attempts, the user is locked out of Network.



This feature is available by default. Administrators must configure the rules.

Note: This is an optional feature. If IP Access Control rules are not created, there is no impact for users logging into your Network instance.

Supported users

IP Access Control rules are assigned to a security policy. Users assigned to the security policy must log into Network within the IP range.

IP Access Control does not apply to users that authenticate to Network using single sign-on (SSO).

Supported authentication methods

IP Access Control rules apply when users log into Network in the following ways:

- UI authentication (Network log in page)
- API authentication
- FTP access authentication

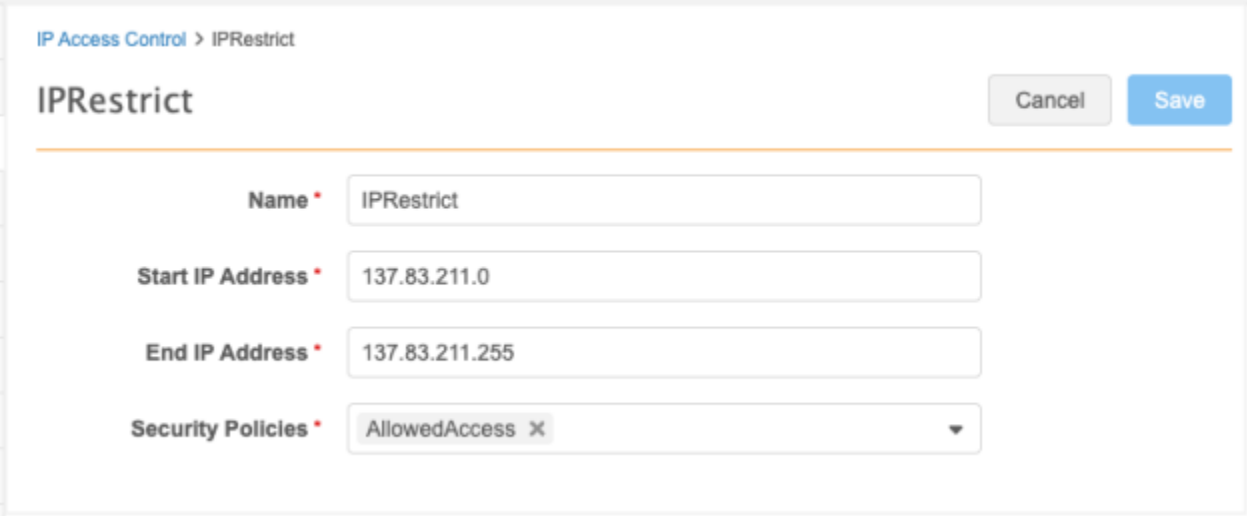
Prerequisites

- **Create a security policy** - IP access control rules are assigned to security policies. Create a policy to define the IP address ranges that are allowed to access your Network instance (**Settings > Security**).
- **Assign the security policy to users** - Assign the policy to users (**Users & Permissions > Users**).

Create an IP access control rule

Create a rules that allow or restricts access for specific IP address ranges.

Example rule



1. In the Admin console, click **Settings > IP Access Control**.
2. Click **Add Rule**.

   The New Rule page displays.

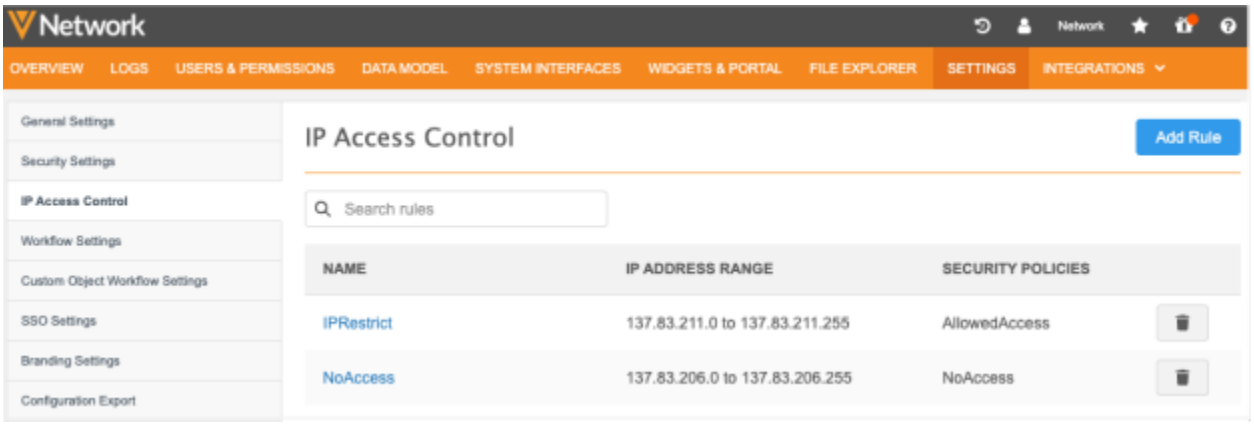
3. **Name** and **Description** - Type a meaning name and details about the rule.
4. **Start IP Address** - Type the start of the allowed IP address range.

   The IP addresses must be IPv4 address standard, for example: 137.43.211.1114.

5. **End IP Address** - Type the end IP address in the range.
6. **Security Policies** - Select the security policies to apply to the rule.

   Note: The rule is validated to ensure that the IPs are valid and that you are not creating a rule that locks you out of Network.

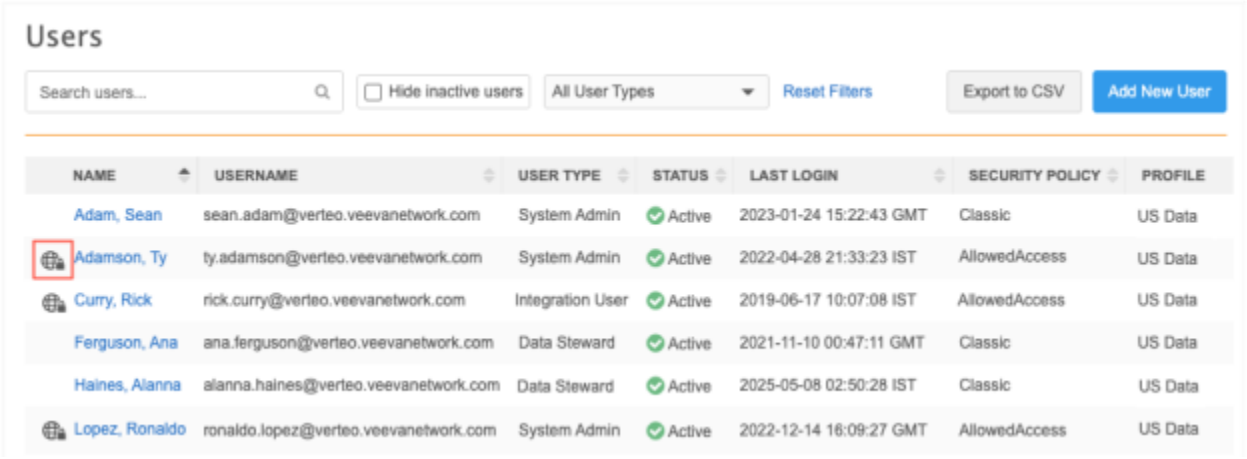
7. **Save** your changes.



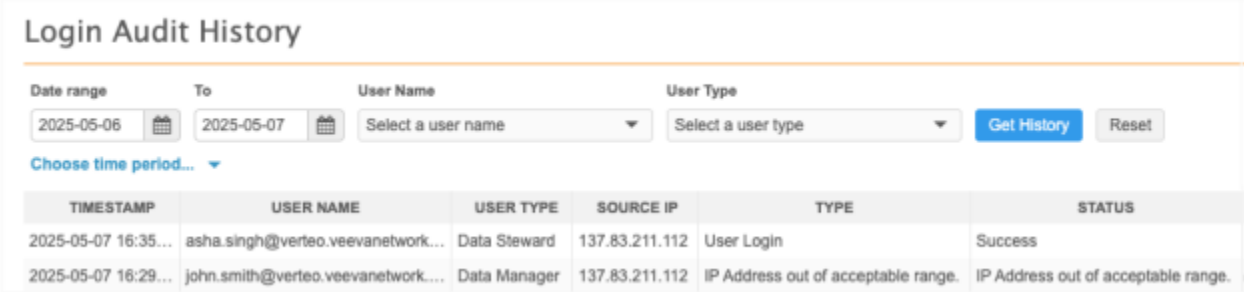
User page updates

Administrators can quickly identify impacted users from the Users page (**Users & Permissions**).

An icon displays beside the name of any user where IP access control rule is applied to their assigned security policy.



Logs

Administrators can monitor the Network logs to take appropriate actions.

- **System Audit log**- Track changes to IP Access Control range settings.
- **Login Audit Log** - Review authentication failures due to IP access control.